# Electronic Balance Instruction Manual

TW series



TW223L • TW323L • TW423L TWC323L • TWC623L

TX series



TX223L·TX323L·TX423L
TX2202L·TX3202L·TX4202L
TXC323L·TXC623L

## TXB series

TXB222L • TXB422L • TXB622L • TXB621L TXB2201L • TXB4201L • TXB6201L • TXB6200L

Read the instruction manual thoroughly before you use the product. Keep this instruction manual for future reference.

# SHIMADZU CORPORATION

KYOTO JAPAN

ANALYTICAL & MEASURING INSTRUMENTS DIVISION

Name and Function of Components Installation

Weighing Outputting Weight Readings Selecting the Display Ending Weighing

Menu Settings
Calibration
Functions Relating to Taring
Adjusting Response and Stability
Setting Units
Application Function Mode
Comparator Function
Connection and Communication
with Peripheral Devices

Maintaining the Balance Inspection About Weights

What to Do If... Responding to Messages...

Turning the Power ON and OFF Backlight ON / OFF (TXB Only) Changing the Password GLP Output Function Specifications Maintenance Parts List of Functions That Can Be Used in Combination Menu Map BEFORE WEIGHING

BALANCE

USING MORE CONVENIENTLY

AINTENANCE

TROUBLESHOOTING

FOR YOUR INFORMATION











#### Requests

- Provide this manual to the next user in the event that the instrument is transferred.
- To ensure safe operation, contact your Shimadzu Balance representative for installation, adjustment, or reinstallation after moving the instrument to a different site.



#### **Notices**

- The content of this manual is subject, without notice, to modifications for the sake of improvement.
- Every effort has been made to ensure that the content of this manual was correct at the time of creation.
   However, in the event that any mistakes or omissions are discovered, it may not be possible to correct them immediately.
- The copyright of this manual is owned by Shimadzu Corporation. Reproduction and duplication of whole
  or part of the content without permission of the company are strictly prohibited.
   2007-2009 Shimadzu Corporation. All rights reserved.
- "Microsoft", "Windows", "Windows Vista" and "Excel" are registered trademarks of Microsoft
  Corporation of the U.S.A. in the United States and other countries. All other company names and product
  names that appear in this manual are trademarks or registered trademarks of the companies concerned.
  Note that TM and ® indications are not used.
- The company names, organization names and product names in this manual are trademarks or registered trademarks of the companies and organizations concerned.
- Shimadzu does not guarantee that the WindowsDirect communication function will operate without
  problems on all PCs. Shimadzu will accept no responsibility for any trouble that arises as a result of using
  this function. You are recommended to back up all important data and programs in advance.

## Introduction

Thank you for purchasing a Shimadzu TW/TX/TXB series electronic balance.

The TW/TX/TXB series models are high performance electronic balances that we confidently recommend based on over 80 years of precision balance manufacture. While these models are of course capable of fast and accurate weighing, the TW/TX models all use the Unibloc cells that Shimadzu started using for electronic balances in 1989, and the TXB models use our unique, newly developed and robust load cells, improving the reliability of the balances still further.

The new TW/TX/TXB series balances also feature operation keys for four directions, improving operating convenience and making the balances easier to use.

These balances also feature a variety of other functions that make it more convenient for customers to use them for their own applications, including the WindowsDirect communication function, which enables measuring results to be transferred to a PC without installing any software.

To ensure that you can make full use of the performance and functions of your TW/TX/TXB series balance, read this instruction manual carefully and use the balance correctly in accordance with the directions in the manual. When you have finished reading the manual, keep it in a safe place together with the balance so that you can refer to it at any time.

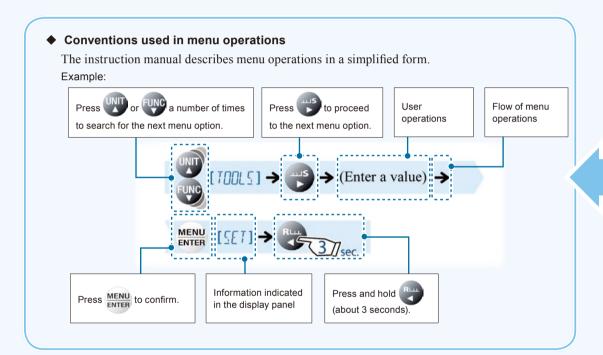
For information on the following points, please contact your Shimadzu Balance representative.

- · Product warranty
- · After service

## How to Find the Information You Need

This manual allows you to search for a function or operating procedure in a number of ways.

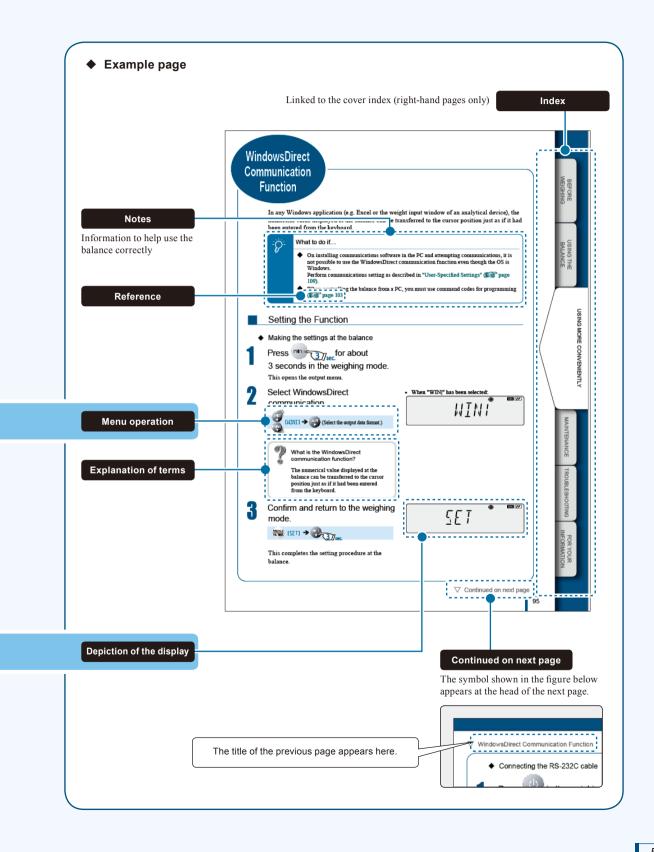




#### ♦ Conventions used for the display panel

This instruction manual depicts the display panel in relation to particular operating procedures. The actions of the display panel (flashing, lighting up, confirmation) are shown in the following way.





## What You Can Do

This section lets you search for a method you would like to try or a function you want to know about.

# Various weighing methods

I want to weigh up to a fixed quantity by adding increments of the same sample (item to be weighed: powder, liquid, etc.) a little at a time.

Pouring Mode page 77

I want to make fine adjustments during weighing, like increasing the reaction speed of the display or stabilizing the display.

Easy Setting page 78

- I want to use the balance to count items.
- I want to set unit weights (the weight of a single piece of the item being weighed) for multiple samples in advance.

Piece Counting page 87

I want to weigh in percentages.

Percentage Weighing page 92

I want to weigh a fixed amount of each of a number of different samples (items to be weighed: powder, liquid, etc.) and to mix these samples according to a formula.

Formulation page 96

 I want to check excess or deficiency with respect to a target value and make "pass or fail" judgments accordingly.

Comparator Function page 102

 I want to adjust the conditions under which the stability mark lights up.

Adjusting the Stability Mark page 79



# Zero point, and taring

I want to stabilize the display at zero when an empty sample container is placed on the pan.

Zero Tracking Function page 71

 I want to automatically return the display to zero after weighing.

Auto Zero Function page 72

 I want to automatically tare the balance (set the display to zero) after outputting a weight reading.

Auto Tare Function page 74

 I want to tare the balance without waiting for the stability mark to light up.

Zero / Tare Timing Change Function page 75



#### Calibration



 I want to adjust the balance so that it is very accurate after stabilization.

Span Calibration and Adjustment page 56

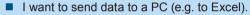
I want to carry out calibration and output a record.

Leaving a Record of Calibration page 67

I want to check the degree of drift in the balance's sensitivity.

Calibration Check page 60

# Printing / output



WindowsDirect Communication Function page 111

 After weighing, I want to output automatically upon stabilization.

Auto Print Function page 106

I want to output data continuously.

Continuous Output Function page 108

I want to output data either immediately or after stabilization.

Output Timing Change Function page 129

I want to change the format of the decimal point (comma or period) in the output data.

Selecting the Decimal Point Display Symbol page 42

.....

I want to add the balance model name, ID and other information to weight readings.

GLP Output Function page 142

#### **Miscellaneous**

I want to display weights in units other than g (grams).

Switching Units page 41

Setting the Units page 82

I want the power to turn off automatically when I am not using the balance.

Auto Power-Off Function page 138

I want to go directly into weighing mode when the power is switched ON.

Setting the Startup Display page 139

# Safety Precautions To be strictly observed

To ensure that you use the balance safely and correctly, read the following precautions carefully and observe them.

The levels of danger and damage that will arise if the balance is used incorrectly are classified and indicated as shown below.



Indicates a potentially hazardous situation which, if not avoided, may result in minor to moderate injury or equipment damage.

Precautions are classified and explained by using one of the symbols below, depending on the nature of the precaution.



Indicates an action that must be performed.



Indicates an action that must NOT be performed

#### **↑** CAUTION



#### Never disassemble, modify or attempt to repair this product or any accessory.

You could sustain an electric shock or the product could operate abnormally.

If you believe that the balance has failed, contact your Shimadzu representative.





#### Use the balance with the specified power supply and voltage.

Instructions

Using the balance with an incorrect power supply or voltage will lead to fire or trouble with the balance. Note also that if the power supply or voltage is unstable or if the power supply capacity is insufficient, it will not be possible to obtain satisfactory performance from the balance.



Do not connect anything other than peripheral devices specified by Shimadzu to the balance's connector.

If you do, the balance may stop working normally. In order to avoid trouble, always connect peripheral devices in accordance with the directions in this manual.



Do not use the balance outdoors or anywhere where it will be exposed to water.

You could sustain an electric shock or the product could operate abnormally.





Instructions

If you detect anything abnormal (e.g. a burning smell) disconnect the AC adapter immediately.

Continuing to use the balance with an abnormality could lead to fire or an electric shock.



Do not use the balance anywhere exposed to explosive, combustible or corrosive gases.

This could cause fire or trouble.

#### **Precautions on Use**



#### Avoid locations where the balance will be exposed to any of the following.

You may not be able to obtain correct weight readings.

- Air flow from an air conditioner, ventilator. door or window
- Extreme temperature changes
- Vibration
- · Direct sunlight
- Dust, electromagnetic waves or a magnetic

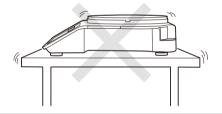




#### Install the balance on a strong and stable flat table or floor.

Placing the balance in an unstable site could lead to injury or trouble with the balance.

When selecting the installation site, take into account the combined weight of the balance and the item to be weighed.





#### Treat the balance with care and respect.

The balance is a precision instrument. Subjecting it to impacts could cause it to fail.

When moving the balance, remove pan and pan supporter. Grasp it firmly with both hands to carry it. If the balance has to be stored for a long time, store it in the packaging box in which it was delivered.





#### Instructions

#### After a power outage, turn the power back ON.

When a power outage occurs, the power is shut off automatically. Therefore, begin operation from "Turning the Power ON" ( page 31) again.



#### Use the correct weighing units.

Using incorrect weighing units can lead to accidents as a result of weighing errors.

Check that the weighing units are correct before starting weighing.

This Declaration of Conformity is valid only for models that bear the CE mark on the main body of the balance.

## **Declaration of Conformity**

Manufacturer's Name: SHIMADZU CORPORATION

Analytical & Measuring Instruments Division

Address: 1, Nishinokyo-Kuwabara-cho, Nakagyo-ku,

Kyoto 604-8511, Japan

declares in sole responsibility that the following product

Product Name Electronic Balance
Model Name TW , TX and TXB series

P/N Depend on configuration. See Appendix 1 and 2.

referred to in this declaration conforms with following directives and standards

EMC Directive 2004/108/EC

EN 55022:2006 (Class B)

EN 55024:1998 + amendment A1:2001 + amendment A2:2003

EN 61000-3-2:2006

EN 61000-3-3:1995 + amendment A1:2001 + amendment A2:2005

Low Voltage Directive 2006/95/EC

EN 60950:2001

The last two digits of the year in which CE marking was affixed for Low Voltage Directive 2006/95/EC are 03.

- Note 1) This declaration becomes invalid if technical or operational modifications are introduced without manufacturer's consent.
- Note 2) This declaration is valid if this product is used alone or in combination with the accessories of this product which are mentioned in attached Appendix 1 or other instruments which fulfill with the requirement of mentioned directive.
- Note3) Importer/Distributor and Authorised Representative in EU is as follows: SHIMADZU EUROPA GmbH

Address : Albert-Hahn-Strasse 6-10, 47269 Duisburg, F.R. Germany

Kyoto, JAPAN 28 July, 2009

Place and date of issue

Signature

Koji Okada

Name

General Manager of Quality Assurance Department
Analytical & Measuring Instruments Division
Title



# **Electromagnetic Compatibility**

Descriptions in this section apply to all models:

TW, TX, TXB series

This product complies with European standard EN55022: 2006, class B for electromagnetic interference (Emissions) and minimum requirement for electromagnetic susceptibility (Immunity).

#### EN55022 Emissions (Electromagnetic Interference)

This is a class B product.

When this product causes an electromagnetic disturbance to devices being used near this product, create an appropriate distance between those devices and this product in order to eliminate the disturbance.

#### EN55024 Immunity (Electromagnetic Susceptibility)

Test conditions are as follows.

Test conditions a	are as ionows.	
EN 61000-4-2	Electrostatic Discharge:	Air: 8 kV, Contact: 4 kV
EN 61000-4-3	Radiated, Radio-Frequency, Electromagnetic Field:	3 V/m
EN 61000-4-4	Transient/Burst (Electrical Fast Transients):	1 kV to AC power line and
		ground
EN 61000-4-5	Voltage Surge:	1 kV line to line, 2 kV line
		to ground
EN 61000-4-6	Conducted RF Immunity:	3 V
EN 61000-4-8	Power Frequency Magnetic Field Immunity:	1 A/m
EN 61000-4-11	Voltage Variations/Dips/Interrupts:	>95% drop

Compliance with these standards does not ensure that the product can operate at a level of electromagnetic interference that is stronger than the level tested. Interference stronger than the values specified above may cause the product to malfunction.

When installing or using this product, especially in an industrial location:

Locate the product away from any device emitting strong levels of electromagnetic noise. Use a power source that is separated from the power source of any device emitting strong levels of electromagnetic noise.

To prevent static electricity:

Prior to touching the product, the operator should be sure to discharge the static electricity stored in their body by first touching a grounded metallic structure. Do not touch any terminals or connectors that are not connected to cables while the product is turned ON.

#### **Shimadzu Balances and 21 CFR Part 11**

#### 21 CFR Part 11

21 CFR Part 11, Electronic Records, Electronic Signatures, Final Rule (often referred to as Part 11) is the United States Food and Drug Administration (FDA) regulation affecting computer resources and electronic records that are used for any document that is required to be kept and maintained by FDA regulations.

Requirements concerning computer resources security are key elements in Part 11.

The controls implemented as a result of security related requirements are intended to result in trusted records.

#### Shimadzu CLASS-Balance Agent

Shimadzu provides a means for compliance with 21 CFR Part 11 with Shimadzu CLASS-Balance Agent software, part of a comprehensive laboratory data management system, Shimadzu CLASS Agent.

Ask your Shimadzu representative about it.

#### Shimadzu WindowsDirect

When Shimadzu balances are integrated with laboratory software by means of our WindowsDirect function, no communication software is required or used.

The Shimadzu balance functions as a primary device in the system, just as a keyboard, mouse or other data entry hardware does.

For this reason, system validation and compliance may be greatly simplified with the use of Shimadzu balances.

#### **Two-way Communication**

Shimadzu balances have always been computer friendly and they can be set up for bi-directional communication as part of a fully automated production system or LIMS.

This manual includes the command codes and information needed by programmers to integrate Shimadzu balances with their software.

# **Action for Environment (WEEE)**

#### To all user of Shimadzu equipment in the European Union:

Equipment marked with this symbol indicates that it was sold on or after 13th August 2005, which means it should not be disposed of with general household waste. Note that our equipment is for industrial/professional use only.

Contact Shimadzu service representative when the equipment has reached the end of its life. They will advise you regarding the equipment take-back.

With your co-operation we are aiming to reduce contamination from waste electronic and electrical equipment and preserve natural resource through re-use and recycling.

Do not hesitate to ask Shimadzu service representative, if you require further information.



WEEE Mark

# Contents

# **Table of Contents**

1 BEFORE WEIGHING 20
Name and Function of Components       20         ■ TW/TX Series       .20         ■ TXB Series       .21         ■ Operation Keys       .22         ■ Menu Operation Keys       .22         ■ Display Panel       .23         Installation       .24         ■ Choosing the Installation Site       .24         ■ Unpacking and Delivery Inspection       .26         ■ Installing the Components       .27         ■ Adjusting the Level of the Balance       .29         ■ Turning the Power ON       .31         ■ Warming Up       .33         ■ Performing Span Calibration       .34
2 USING THE BALANCE 38
Weighing
Outputting Weight Readings
Selecting the Display
<ul> <li>Selecting the Minimum Number of Displayed Digit</li></ul>
Ending Weighing
3 MENU SETTINGS 46
What Is the Menu?       46         ■ The Structure of the Menu       46         ■ Menu Map       47         ■ Instruction Manual       47         ■ Menu Operation Key Symbol       47         Basic Menu Operations       48

Entering Numerical Values	
4 CALIBRATION 54	
Before Starting Calibration	
Span Calibration and Adjustment	
Calibration Check	
Calibration of the Internal Weight (TW Only) 64	
Leaving a Record of Calibration67■ Example Printout of a Calibration Record.67■ Setting Output of a Calibration Record.68■ Setting a Balance ID.69	
5 FUNCTIONS RELATING TO TARING 70	
Zero Tracking Function	
Auto Zero Function	
Auto Tare Function	
Zero / Tare Timing Change Function	
6 ADJUSTING RESPONSE AND STABILITY 76	
Selecting the Weighing Mode77■ Selecting the General Weighing Mode.77■ Selecting the Pouring Mode.77	
Easy Setting of Response and Stability	

Adjusting the Stability Mark 79   ■ Setting the Stability Detection Range 79   ■ Setting the Stability Mark Lighting Timing 80	
7 SETTING UNITS 82	
■ Units That Can Be Displayed and Conversion Factors.82Selecting Units to Display83Setting User-Specified Units84■ Conversion Factors.84■ Minimum Indication.85	
8 APPLICATION FUNCTION MODE 86	
Counting Pieces by Weight (Piece Counting) 87   ■ Preparation for Piece Counting (Including Setting the Unit Weight) 87   ■ Counting Numbers of Pieces 90   ■ Changing a Unit Weight, or Adding a New Unit Weight 91   Percentage Weighing 92   ■ Preparation for Percentage Weighing 92   ■ Weighing Percentages 95   Formulation 96   ■ Performing Formulation 96   ■ Outputting Component Numbers 99   ■ Outputting the Gross Weight 100	
9 COMPARATOR FUNCTION 102	
Target Mode         102           Checkweighing Mode         104	

10 CONNECTION AND COMMUNICATION WITH PERIPHERAL DEVICES 106
Convenient Functions Relating to Output
WindowsDirect Communication Function111■ What Is the WindowsDirect Communication Function?111■ Setting the Function111■ Troubleshooting the WindowsDirect Communication Function116Connecting to a PC (RS-232C)117■ Cable Connection Method117■ Data Format118■ Command Codes120Connecting to a Printer124
Communication Settings125■ Standard Settings (MODE).126■ User-Specified Settings.126Output Timing Change Function.129
11 MAINTENANCE 130
Maintaining the Balance130■ Removing the Glass Door.131Inspection.132■ Daily Inspections.132■ Periodic Inspections.133About Weights.134■ Types of Weight and Their Selection.134
12 TROUBLESHOOTING 136
What to Do If
Responding to Messages

13 FOR YOUR INFORMATION	138
Turning the Power ON and OFF  Auto Power-Off Function  Setting the Startup Display	
Backlight ON/OFF (TXB Only)	140
Changing the Password	141
GLP Output Function	
Specifications	
Maintenance Parts.  ■ TW/TX Series.  ■ TXB Series.	147
List of Functions That Can Be Used in Combination .	149
Menu Map  Reading the Menu Map  Main Menu  Data Output Menu  Unit Setting Menu.  Calibration Menu	
■ Zero / Tare Menu	153

МЕМО

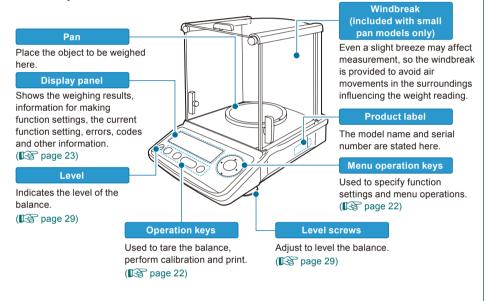
# **BEFORE WEIGHING**

# Name and Function of Components

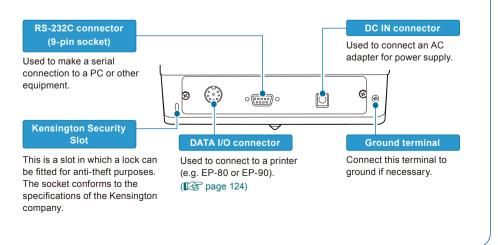
#### TW/TX Series

The TW/TX Series comprises toploading electromagnetic balances with UniBloc weighing mechanism.

#### Main body



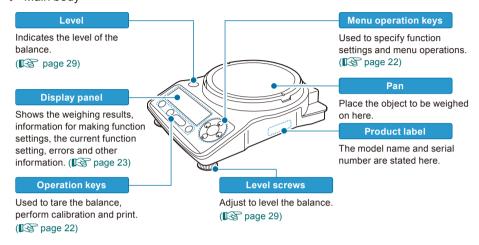
#### Back of the unit



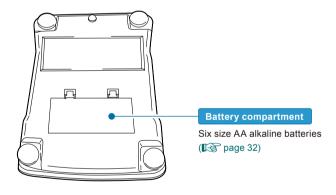
#### **TXB Series**

The TXB Series comprises load cell type toploading balances that can be powered by batteries as well as AC power.

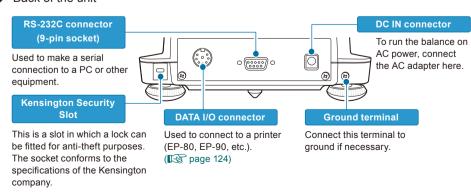
#### Main body



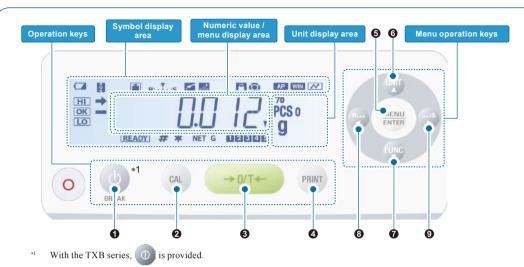
#### ◆ Underside of the unit



#### ◆ Back of the unit



#### abla Name and Function of Components



#### Operation Keys

		During Weighing			
No.	Key	Press Once and Release	Press and Hold for About 3 Seconds	Suspends calibration / numerical value entry.	
0	[BREAK]	Switch between the operation and standby modes	-		
0	[CAL]	Performs calibration	Enters the calibration menu	-	
8	[O/T]	Tares the balance (setting it to zero)	Opens the zero / tare menu	-	
4	[PRINT]	Outputs the weight reading to a peripheral device (printer or PC)	Opens the data output menu	-	

#### Menu Operation Keys

		During Weighing			
No.	Key	Press Once and Release	Press and Hold for About 3 Seconds	During Menu Operation	
6	[MENU/ ENTER]	Displays the main menu	Shows the menu displayed last	Confirms and sets the displayed entry	
6	[UNIT] 🛦	In the weighing mode: Used to select the unit     When piece counting: Displays the unit weight     When performing percentage weighing: Displays the reference weight	In the weighing mode: Opens the unit setting menu     When piece counting: Used to select the item number     When performing percentage weighing: Used to select the percentage reference	Scrolls backward through menu options     When entering numerical values: Increases the value	
0	[FUNC] ▼	Switches between the weighing mode and the application function mode	Selects the minimum number of displayed digits	Scrolls forward through menu options     When entering numerical values: Reduces the value	
8	[Res]◀	The response of the display is increased.	-	Takes you to a higher level in the menu hierarchy When entering numerical values: Moves the focus one digit to the left Suspends menu operation	
9	[Stb] ▶	The stability of the display is increased.	-	Takes you to a lower level in the menu hierarchy When entering numerical values: Moves the focus one digit to the right	

### Display Panel

Display	Name	Description	See:
	Battery symbol	Lights up when the power supply voltage is low, for example when the battery voltage is low.	Page 33
ţ	Zero tracking symbol	Lit when the zero tracking function is set ON.	Page 71
	Weight symbol	This symbol is lit during calibration.	Page 57 Page 62
R⊔ŮUS	Easy setting indicator	Indicates what level the response and stability are currently set to.	Page 78
<b>!</b>	Pouring symbol	Lit when the pouring mode is set.	Page 77
<u>述</u>	Formulation symbol	Lit during mixing measurement (formulation) operations.	Page 96
<u> </u>	Menu lock symbol	Lit while the menu is locked.	Page 52
<b>©</b>	Menu operation key symbol	During menu operation, indicates which of the menu operation keys can be used.	Page 47
AP	Auto print symbol	Lit when the auto print function is set.	Page 108
WIN	Win symbol	Lit when the WindowsDirect communication function has been set.	Page 112
M	Communication symbol	Indicates that data is being exchanged with an external device.	-
HI OK LO	Comparator symbol	When the comparator function (Checkweighing) has been set, indicates the comparison judgment.	Page 102
<b>→</b>	Stability mark	Lit when the weight reading is stable. Lit when the option currently set in menu setting is displayed.	Page 48 Page 79
	Minus symbol	Lit when the weight reading is negative.	-
READY	Ready symbol	Lit during the standby mode (TW/TX Series only). During weighing, lit to indicate the ready to weigh status, for example when using the formulation function.	Page 43 Page 96
#	Number symbol	Lit when it is possible to enter numerical values.	Page 49
*	Hold symbol	Lit when a value that is not the real-time weight reading (for example the indication of the unit weight in piece counting) is displayed.	Page 90 Page 95
NET	Net weight symbol	Indicates that the weight reading displayed in mixing measurement (formulation) is the net weight of the current component with the weight of the container and prior components. Also indicates that a measuring operation is in progress.	Page 97
G	Gross weight symbol	Indicates that the weight reading displayed in mixing measurement (formulation) is the total weight of all of the components of the mixture with the weight of the container subtracted.	Page 97
12345	Item number indication	Shows the item number in the piece counting mode.	Page 90
<b>V</b>	Inverse triangle symbol	When this symbol is lit when changing the position of the decimal point in the conversion factor with the of user-specified units, numerical values can be entered without a decimal point.	Page 50
PCS	Piece counting symbol	Lit while the piece counting mode is in effect.	Page 90
% 0	Specific percentage weighing symbol	Lit when the specific percentage reference has been set for percentage weighing.	Page 94
%	Percentage weighing symbol	Lit during percentage weighing.	Page 95

### Installation

#### Choosing the Installation Site

The measuring performance of the balance is greatly influenced by the environment where it is

Observe the following points to ensure safe and accurate weighing.

#### 



Do not use the balance anywhere exposed to explosive, combustible or corrosive gases.

This could cause fire or trouble.





Use the correct power supply and voltage with the balance.

Using an incorrect power supply or voltage with the balance will lead to fire or trouble with the balance.

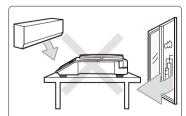
Note also that if the power supply or voltage is unstable or if the power supply capacity is insufficient, it will not be possible to obtain satisfactory performance from the balance.

#### Precautions on Use



Avoid locations where the balance will be exposed to any of the following.

· Air flow from an air conditioner, ventilator, door or window



#### Precautions on Use



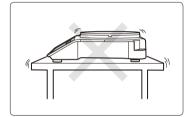
Avoid locations where the balance will be exposed to any of the following.

Prohibitions

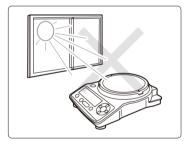
• Extreme temperature changes



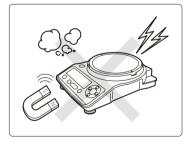
• Vibration from surroundings or nearby equipment



· Direct sunlight



• Dust, electromagnetic waves or a magnetic field





Install the balance on a strong and stable flat table or floor.

Placing the balance in an unstable site could lead to injury or trouble with the balance. When selecting the installation site, take into account the combined weight of the balance and the item to be weighed.

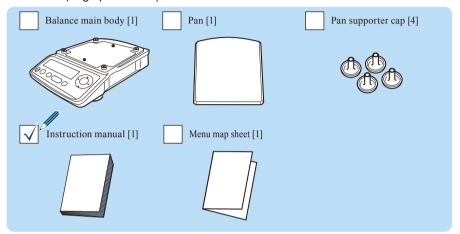
#### Unpacking and Delivery Inspection

The items packed will differ depending on the model of balance ordered.

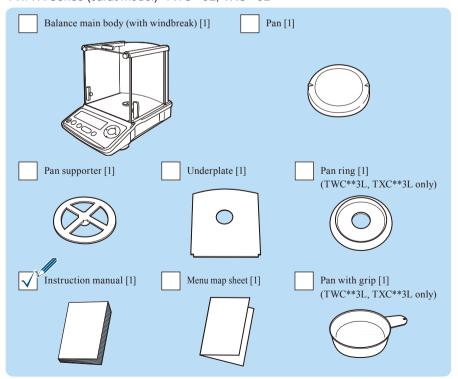
Check that all of the items indicated below are included in the package, and that nothing has been damaged.

The numbers in the boxes [] indicate the quantity of each item.

◆ TX Series (large pan model) TX\*\*\*2L



 TW/TX Series (small pan model) TW\*\*3L, TX\*\*3L TW/TX Series (carat model) TWC\*\*3L, TXC\*\*3L



TROUBLESHOOTING

- ◆ TXB Series (large pan model) TXB\*\*\*1L, TXB\*\*\*0L
- TXB Series (small pan model) TXB\*\*2L, TXB\*\*1L









Pan ring [1]

- Pan supporter [1]
- Pan ring [1]









Instruction manual [1]







#### Installing the Components

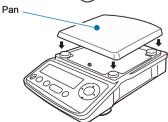
The procedure for fitting the components differs depending on the model of the balance.

- TX Series (large pan model) TX\*\*\*2L
- Fit the four pan supporter caps.





Place the pan on the pan supporters.



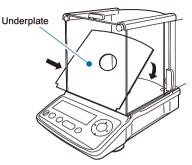
#### 

◆ TW/TX Series (small pan model) TW\*\*3L, TX\*\*3L TW/TX Series (carat model) TWC\*\*3L, TXC\*\*3L

Fit the underplate.

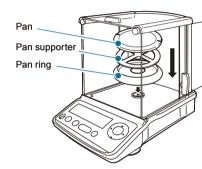
Open the glass door and insert the underplate slowly while tilting it.

Be careful not to knock against the surroundings.



- Fit the pan ring.
  (TWC\*\*3L, TXC\*\*3L only)
- Place the pan supporter.
- Place the pan on the pan supporters.

Align the two pan notches with the left and right on the balance main body.



- ◆ TXB Series (common to large pan models and small pan models)
- Fit the pan ring.
  - Align the two pan ring notches with the left and right on the balance main body, and engage the four projections on the pan ring in notches in the balance main body.
  - 2 Turn the pan ring counterclockwise until it clicks into place.





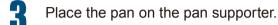


Turn the pan ring until it clicks into place.

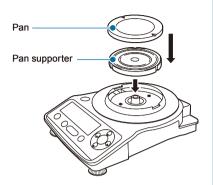
If the pan ring is not turned sufficiently, it will come into contact with the pan, and the display of the balance will become unstable.



Place the pan supporter.



Align the two pan notches with the left and right on the balance main body.



#### Adjusting the Level of the Balance

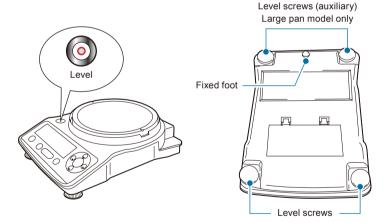
The level of this balance is maintained by three-point support involving a single fixed foot at center rear on the underside of the main body and two level screws on left and right at the front of the underside of the main body.

The large pan model also has level screws on left and right at the back, but they are used in an auxiliary role to prevent the balance from tilting when a heavy sample is placed on the pan.



#### Operation of the level screws

Turning the level screws clockwise, as viewed from above, extends them and raises the balance, while turning them counterclockwise retracts them and lowers the balance.



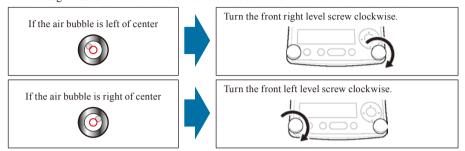
Level the balance by following the procedure below.

Turn all the level screws (total of four at front and rear) counterclockwise as viewed from above until they come to a gentle stop.

The balance will now be tilting toward the front, with the auxiliary level screws at the back of the large pan model lifted off the installation surface.

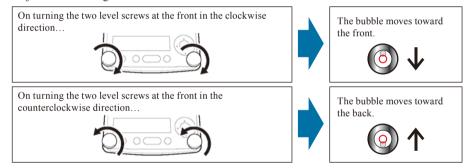
Adjust the two level screws at the front so that the air bubble in the level becomes centered in the left/right direction.

At this stage it doesn't matter if the air bubble isn't centered in the front/rear direction.



Turn both the level screws at the front in the same direction at the same time to center the air bubble in the level in the front/back direction.

Adjust so as to bring the air bubble into the center of the circle.



With the large pan model...

Turn both of the auxiliary level screws at the rear clockwise to extend them to the point where they make light contact with the installation surface.

Note that if you overextend the auxiliary level screws at the rear the balance will become unstable.

#### Turning the Power ON

- Insert the plug of the AC adapter into the DC IN connector on the back of the balance.
- Connect the AC adapter to the power outlet (with the TXB series, press ①).

The display will automatically go through the changes indicated below, ending with the OFF display.

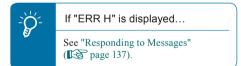
The first information displayed is the software version number. Depending on the product, this may differ from the example shown below.

(This is the balance's self check display.)



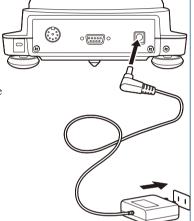


An operation check on the internal weight mechanism is performed automatically. During this check, a small motor noise will be heard.



Press ( ) ( ) with the TXB series).

All segments will light up momentarily, then the gram display will be shown.



#### 

Using batteries (TXB Series only)

Remove the pan and pan supporter.





Do not remove the pan ring.

Attempting to do so could break it. The pan ring protects the weighing mechanism when the balance is turned over.



Press the two catches on the battery compartment simultaneously in the direction indicated by the arrows.

The cover will come off.





Do not open covers where a seal is affixed.

On no account open the covers inside the battery compartment that have seals affixed to them.



Take care to insert the batteries with the correct polarity.

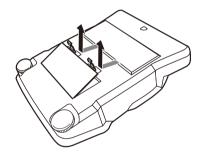
Press ①

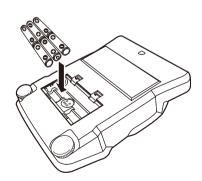
The display will automatically go through the changes indicated below, ending with the OFF display.

(This is the balance's self check display.)









TROUBLESHOOTING





The whole display will light up momentarily, then the gram display will be shown.

If (the battery symbol) lights up at this point, the probable cause is that the battery voltage is low.

Replace the batteries with new ones.



If you are not going to use the balance for a long time (a month or longer)...

In order to prevent damage by liquid leakage from the batteries, remove them from the battery compartment.

"Turning the Power OFF", page 43

#### Warming Up

Before performing span calibration on the balance or measuring its accuracy, you must ensure that it is in a stable state.

When stabilizing the balance, it is important that its temperature is stable.

Put the balance in weighing mode (for example showing the gram display) and leave it with the power ON for at least an hour (two hours for the carat models TWC\*\*3L and TXC\*\*3L) in advance of calibration.

This is called "warming up".

#### With the TW/TX Series...

Warming up is also accomplished in the standby mode.

For details on the standby mode, see "Turning the Power OFF" ( page 43).

(\* The standby mode is a function available with the TW/TX Series only. It is not featured on the TXB series.)

#### With the TXB Series...

When the auto power-off function operates, the power is shut off completely.

Before warming up for calibration, cancel the auto power-off function so that it cannot operate.

For details on the auto power-off function, see "Auto Power-Off Function" ( page 138).

#### ∇ Installation

#### Performing Span Calibration

Always perform span calibration for a balance after moving it. Weights are required for span calibration of the TX and TXB series. For details on weights, see "About Weights" (page 134).

Before performing span calibration, warm up the balance in advance.

Also, carry out the adjustment at a location where there are few people moving around and there is no air flow or vibration.

#### ◆ TW Series

1

#### Press



Calibration using the internal weight starts automatically.



#### If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.



#### If "BUSY" is displayed...

There is something placed on the pan. When this item is taken off the pan, span calibration will start automatically.

To cancel scan calibration, press







ERL3















 This may not be displayed.



# T

#### If "ERR H" is displayed...

See "Responding to Messages" (February 137).



#### If "ERR C" is displayed...

Span calibration was not completed for one of the following reasons.

- There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the pan.
- The pan is not on the balance.
- ◆ There is too large a discrepancy in the value of the internal weight.

Press and redo the operation from the beginning. If even on doing this the same display reappears, calibrate the internal weight (Propage 64).

"END" will be displayed and the balance will return to the weighing mode.

### **⚠** Caution



If calibration doesn't end normally and the balance stops, do not move it nor leave it as it is.

Moving the balance in such a condition may cause failure because the internal weight is not held correctly.

Before moving the balance, be sure to turn the power on and start it up correctly (so that the internal weight is correctly held).

#### TX/TXB Series



#### Press



The weight value will flash.



#### If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.



#### If "BUSY" is displayed...

There is something placed on the pan. Take the item off the pan and follow the procedure below.

To cancel scan calibration, press ( with the TXB series).





If no operation is performed within 60 seconds...

"ERR C" (calibration error) is displayed. Press (1) (1) with the TXB series) and repeat the operation from the beginning.



#### 

#### Enter the weight value.

If necessary, change the weight value to match the weight that will be used for calibration. If there is no need to change it, proceed to step 3.

MENU ENTER (If necessary enter the weight value.)

#### "Entering Numerical Values", page 49

For details on the weight values that can be entered, see "Specifications" (Per page 145).



With models that don't feature the windbreak

#### Place the calibration weight on the pan.

Wait until the flashing weight value display changes to a flashing zero.



#### If "ERR C" is displayed...

Span calibration was not completed for one of the following reasons.

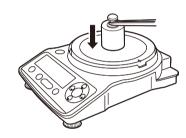
- There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the
- The pan is not on the balance.
- The wrong weight has been placed on the pan.
- No operation has been performed within 60 seconds of the flashing weight value or zero display.

Press (1) (1) with the TXB series) and repeat the operation from the beginning.

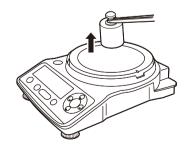


#### Take the weight off the pan.

"END" will be displayed and the balance will return to the weighing mode.









With models that feature the windbreak

3

## Place the calibration weight on the pan.

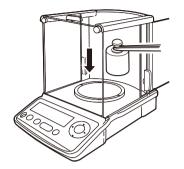
Open the glass door in the windbreak, place the weight on the pan, and shut the glass door again.

Wait until the flashing weight value display changes to a flashing zero.



#### Shut the glass door fully.

After placing a weight on the pan or removing a weight from the pan, check that the glass door is fully shut.



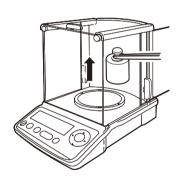


4

#### Take the calibration weight off the pan.

Open the glass door in the windbreak, remove the weight from the pan and shut the glass door again.

"END" will be displayed and the balance will return to the weighing mode.





The procedure described above is the default standard span calibration procedure.

For details, see "4. CALIBRATION" ( page 54).

## Weighing

1

#### Enter the weighing mode.



What is the weighing mode?

The balance is in the state where it indicates the units (for example grams) of the weight on the pan.

To establish the weighing mode, follow the steps below depending on the current status of the balance.

Status of the Balance	To Establish the Weighing Mode
The display is off.	Press (b) (1) with the TXB series). When the "OFF" indication appears or all segments are lit, press any key.
"OFF" indication, all segments lit, or <b>READY</b> (ready symbol) lit	Press any key.
The application function mode is established.	Press FUNG
A menu indication is displayed.	Press for about 3 seconds.
The balance is accepting numerical value entry.	Press with the TXB series) to cancel numerical value entry, then press for about 3 seconds.

#### With models that don't feature the windbreak

Place a container on the pan.

Once the display has stabilized ( has lit), press

The indication changes to zero.

Insert the sample (item to be measured) into the container.

When the display has stabilized, (the stability mark) lights up, read the display.





If an indication like "OL" or "-OL" appears during measurement...

See "Responding to Messages" (Per page 137).

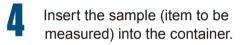
#### With models that feature the windbreak

Place a container on the pan.

Open the glass door in the windbreak, place the container on the pan and shut the glass door again. With the TXC323L and TXC623L, the pan with grip supplied as a standard accessory can be used.

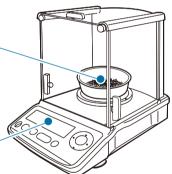
Once the display has stabilized ( has lit), press → 0/T+





Open the glass door of the windbreak, place the sample (item to be weighed) on the pan and shut the glass door again.

When the display has stabilized, (the stability mark) lights up, read the display.





Shut the glass door fully.

Check that the glass door is fully shut before reading the balance display.



With the TWC\*\*3L, TXC\*\*3L...

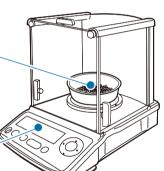
Avoid doing the following:

- Putting your hand inside the glass door of the windbreak
- Touching the container or sample with bare hands
- Weighing samples (items to be weighed) of different temperatures

The heat will lead to convection, and this may make the balance display unstable.

Use forceps or gloves to carry containers and samples.

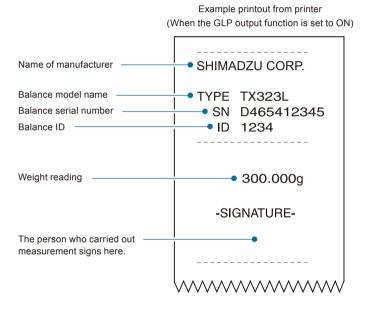
When dealing with samples (items to be weighed) at different temperatures, eliminate the temperature difference by leaving the samples around the pan inside the glass door before weighing.



# Outputting Weight Readings

When the balance is connected to a PC and a printer (option), you can output a weight reading, settings, and so on for each measurement. The WindowsDirect communication function (page 111) is convenient for output to a PC.

- When the GLP output function (Per page 142) is set to OFF, only the weight reading is output.
- When the GLP output function (Per page 142) is set to ON, the following information is output.



## Selecting the **Display**

#### Switching Units

You can display different units from among those set to be available.

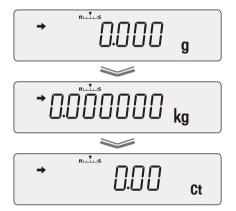
Press wi in the weighing mode. Repeatedly pressing this key will cycle you through the registered units.

> When the balance is shipped from the factory, the only unit registered is grams (for TWC\*\*3L and TXC\*\*3L, "g" and "ct" only).

To be able to switch to other units, you must first register the units you wish to use.



When user-specified units have been selected, the characters and symbols that indicate the units don't light up.





#### Unit display after restarting

When the power is turned off and back on, the balance starts up displaying the units that were in use before the power was turned off.

#### Selecting the Minimum Number of Displayed Digit

If necessary, the minimum number of displayed digit can be reduced by one digit.

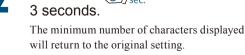
Press Func | 3//sec. for about

The minimum number of displayed digit will be reduced by one.



3)<sub>sec.</sub> again for about Press 3 seconds.

will return to the original setting.





#### Display after selection

The decimal place doesn't change. Note also that when one digit is removed the display area for the final digit appears as a blank.

∇ Selecting the Display



The decimal point can be displayed as either "." (a period) or "," (a comma).

Press ENTER in the weighing mode.

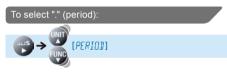
This opens the main menu.

2 Select decimal point display setting.

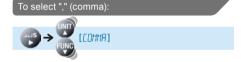


POINT°

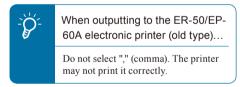
Select the decimal point display symbol.







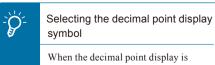




Confirm and return to the weighing mode.



The way the decimal is displayed has now changed.



When the decimal point display is changed, the decimal point changes accordingly in data output to external devices such as printers.



• To select the period

• To select the comma

## **Ending Weighing**

- Turning the Power OFF
- 1 Establish the weighing mode.

"Weighing", page 38

Press U

If the status described below is not established, press agai

#### With the TW/TX Series.

**READY** (the ready symbol) will light and the standby mode will be established.

Normally, leave the balance on standby in this state until the next weighing.

To shut the power off completely, disconnect the AC adapter.



The ready symbol lights up.



#### What is the standby mode?

This is the status in which the balance stands by, saving electricity although it can still be used right away.

On pressing in the weighing mode the display is turned off, **READY** (the ready symbol) is lit and the power saving status (standby mode) is established.

During the standby mode, the interior of the balance is powered and in the warming-up status, ready for immediate use.

(\* The standby mode is a function featured with the TW/TX Series only.)

#### With the TXB Series..

The power is shut off. The standby mode is not established.

Normally, leave the balance in this state until the next weighing.

If batteries are installed in the balance and it is not going to be used for a long time, remove the batteries. ∇ Ending Weighing

### 



While [WAIT] or [SET] is displayed, on no account disconnect the AC adaptor or remove the batteries.

Prohibitions 7

There is a risk that data in the scale will be corrupted.

MEMO

## What Is the Menu?

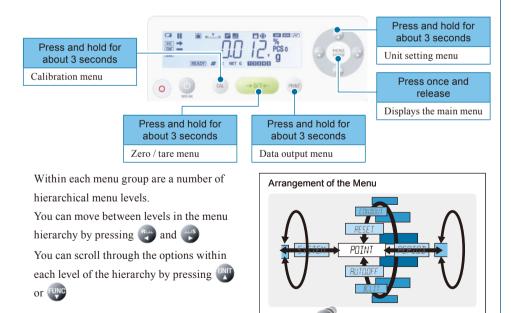
With the TW/TX/TXB series, the menu is used to efficiently select the right functions for the user's application.

#### The Structure of the Menu

The menu is divided into five groups according to the setting made.

Menu Group	Description	
Main menu	Used to set the application function mode, comparator, stability adjustment, etc.	
Calibration menu	Used to set the details for calibration	
Zero / tare menu	Used to set the details for taring	
Data output menu Used to set the functions for transmitting data to a PC or outputting ther printer		
Unit setting menu	Used to set which units may be displayed in weighing mode	

You can open each menu group by pressing the various operation keys and menu operation keys.



#### Menu Map

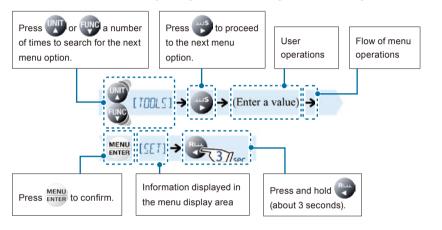
The menu map represents the organization of the menu options graphically to make it easy to understand.

It is useful for quickly accessing the menu option you want to use.

For more on the menu map, see "Menu Map" (Per page 150) and "Menu Map Sheet".

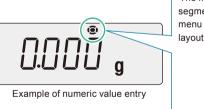
#### Instruction Manual

The instruction manual describes specific parts of the menu operations in a simplified form.

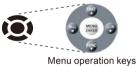


#### Menu Operation Key Symbol

On entering menu operation, (ithe menu operation key mark) lights up. The keys represented by lid segments can be used.



The menu operation key symbol is divided into five segments, and these segments correspond to the menu operation keys that are arranged in the same layout.



# Basic Menu Operations

Open the target menu from the weighing mode.

The method used to open a menu option differs depending on the group.

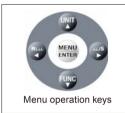
For details on the methods used for menu opening from each group, see "The Structure of the Menu" (1287 page 46).

9 Set menu options by pressing the menu operation keys.

The menu operation keys are used to set functions and to enter numerical values.

For details on how to operate the menu operation keys, see "What Is the Menu?" ( page 46).

For details on the operating procedure for entering numerical values, see "Entering Numerical Values" (1237 page 49).





For a menu option that is already set...

(the stability mark) appears in the menu display.

Confirm and return to the weighing mode.

The operation after confirming the menu selection differs depending on the menu, and you will either be returned to the weighing mode automatically or will need to do it manually.

To return manually, press 3//sec. for approximately 3 seconds.



If you open the menu again...

The recently set menu option will be displayed first.

Note also that, when the set menu option is displayed, (the stability mark) also appears.

## Entering Numerical Values

Numerical values sometimes have to be entered for menu settings, for example the weight value of a calibration weight, condition values for operating functions, the balance ID, passwords, etc.

#### Operations of the operation keys

Operation Key	Operation During Numerical Value Entry	
MENU ENTER	Confirms the entered numerical value	
UNIT	Increases the value of the digit to be entered (the flashing digit) Pressing this key while the decimal point is flashing shifts the decimal point to the left.	
FUNC	Decreases the value of the digit to be entered (the flashing digit)  Pressing this key while the decimal point is flashing shifts the decimal point to the right.	
RLLL ◀	Shifts the digit to be entered (the flashing digit) one digit to the left	
ıus	Shifts the digit to be entered (the flashing digit) one digit to the right	
Q	Cancels entry	

#### Changing the Numerical Value

As an example, here is the procedure for changing "120.000 g" to "200.000 g".

## Enter the numeric value entry mode.

## (the number symbol) lights and the leftmost digit (highest digit) in the range where the value can be changed flashes.



## Press once.

The numerical value of the flashing digit increases by one, so that it changes from "1" to "2".





The flashing shifts to the second digit from the left.



#### ∇ Entering Numerical Values

Press function twice.

The numerical value of the second digit from the left decreases two times, so that it changes from "2" to "1" to "0".



Press MENU

This confirms the entered numerical value. The indication shown to the right remains displayed for several seconds, then the display automatically moves on to the next step.



#### Changing the Position of the Decimal Point

The position of the decimal point can only be changed when entering a conversion factor with the user-specified units.

"Conversion Factors", page 84

As an example, here is the procedure for shifting the position of the decimal point one digit to the left, to change the displayed value from "100.000" to "10.0000".

Establish the numeric value entry mode.



## (the number symbol) lights and the leftmost digit (highest digit) in the range where entry (change) is possible flashes.

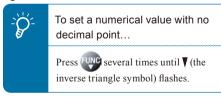
Press several times until the decimal point flashes.



Press or several times.

This will move the decimal point to the left or right.







This confirms the entered numerical value.

The indication shown to the right remains displayed for several seconds, then the display automatically moves on to the next step.



## Convenient Functions for Menu Setting

#### Returning to the Default Settings (Menu Reset)

If you want to return the menu settings to the default settings, reset the menu.

The default settings are indicated by asterisks in the menu map (150) and on the menu map sheet.

Press MENU in the weighing mode.

This opens the main menu.

Select menu reset.







Enter the password.

The password is set to "9999" before shipment. If the default setting is not changed, enter "9999".

"Entering Numerical Values", page 49

"Changing the Password", page 141



Confirm.

MENU [WRIT] [SET]

The default menu settings are reinstated and the balance automatically returns to weighing mode.





#### ∇ Convenient Functions for Menu Setting

#### Prohibiting Changes to the Menu Settings (Menu Lock)

In order to ensure that the menu settings are not changed by mistake, the person managing the balance controls the password and can prohibit menu operation.

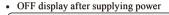
The default password is "9999". To change the password, see "Changing the Password" (**p** page 141).



#### Operation in the menu lock status

Even when the menu is locked it is possible to perform calibration (CAL), change the weight value, and switch the weighing mode and application function mode (FUNC).

INTERIOR 3 // sec. until the display Press changes (about three seconds) while "OFF" is displayed after supplying power or while in the standby mode.



 $\Pi FF$ 

With the TXB series the balance doesn't go into the standby mode.

If the "OFF" display doesn't appear, see "Setting the Startup Display" (**P** page 139).

· Standby mode

Enter the password.



"Entering Numerical Values", page 49



#### Press ENTER

The password will be accepted.

The menu will be locked and the display will return to the indication in step 1.

#### If the password is wrong...

The error message shown to the right will be displayed and the display will return to the indication in step 1.





FRR N



#### Confirm.

On entering the weighing mode..

(the menu lock symbol) is shown in the display.



#### On pressing any menu operation key...

"LOCKED" is displayed and menu operation is not possible.

LOCKED



#### Releasing the menu lock

To release the menu lock, perform steps 1 through 3 again.

#### Outputting the Menu Setting Information

You can output the menu settings to make a record of the balance settings.

Connect the balance to a PC or printer (option).



"10. CONNECTION AND COMMUNICATION WITH PERIPHERAL DEVICES", page 106

Press MENU in the weighing mode.

This opens the main menu.

Select output of menu setting information.



To output the settings, proceed to step 4.

To cancel, press (b) ( c) with the TXB series).

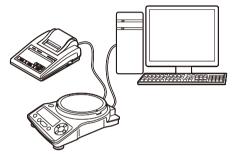


#### Confirm.

MENU [WRIT]

On confirmation, the menu setting information is output to the PC or printer.

On completion of output, the balance returns to weighing mode.







During output the communication symbol is lit.



# CALIBRATION

In order to weigh accurately with an electronic balance, the balance must be calibrated after it has been moved or if the room temperature has changed substantially.

You are also advised to carry out calibration routinely (before use every day).

### **Before Starting** Calibration...

Two kinds of calibration operation are possible with the TW/TX/TXB series: "span calibration" and the "calibration check", and for each of them you can select the use of either the internal weight (TW only) or the external weight.

By registering either of these for CAL, the registered operation can be started by just pressing CAL



Adjust to achieve correct balance sensitivity using either the internal weight (TW only) Span calibration or the external weight. Drift in the sensitivity is corrected (default setting). Investigate the drift in the balance's sensitivity by using either the internal weight (TW Calibration check only) or the external weight.

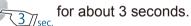
The operation to calibrate the internal weight itself cannot be registered in CAL



To calibrate the internal weight itself, refer to "Calibration of the Internal Weight (TW Only)" (**P** page 64).

Use the following procedure to set the preferred operation for CAL





This opens the calibration menu.

Select either "span calibration" or "calibration check".













I.TECT®

<u>E.TES</u> \*

Confirm and return to the weighing mode.



"Span calibration" or "calibration check", whichever was selected in step **2**, is set for call and the balance returns to the weighing mode.



 When "span calibration using the external weight" has been selected



When executing "span calibration", see "Span Calibration and Adjustment" ( Page 56). When executing a "calibration check", see "Calibration Check" ( Page 60).

# Span Calibration and Adjustment

Adjust to achieve correct balance sensitivity using either the internal weight (TW only) or the external weight.

Set the relevant "span calibration" in CAL in advance by following the procedure in "Before Starting Calibration ..." (Let page 54). (As the default setting, "span calibration using the internal weight" is set for TW, and "span calibration using the external weight" is set for TX.)

Span calibration using the internal weight (TW series only)



#### Press



Span calibration using the internal weight will start automatically.



#### If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.



#### If "BUSY" is displayed...

There is something placed on the pan. When this item is taken off the pan, the span calibration will start automatically.

To cancel the span calibration, press



#### If "ERR H" is displayed...

See "Responding to Messages" (PS page 137).



#### If "ERR C" is displayed...

Span calibration was not completed for one of the following reasons.

- There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the pan.
- The pan is not on the balance.
- ◆ There is too large a discrepancy in the value of the internal weight.

Press and redo the operation from the beginning. If even on doing this the same display reappears, calibrate the internal weight (1) page 64).





















 This may not be displayed.

ENI

"END" will be displayed and the balance will return to the weighing mode.

## Caution



If calibration doesn't end normally and the balance stops, do not move it nor leave it as it is.

Moving the balance in such a condition may cause failure because the internal weight is not held correctly.

Before moving the balance, be sure to turn the power on and start it up correctly (so that the internal weight is correctly held).

Span calibration using the external weight **E.CAL** 



#### Press



cal in the weighing mode.

When the GLP output function ( page 142) has been set to ON, initially the indication "WAIT" is displayed, then the balance model name and other information is output.

After a little while (the weight symbol) lights up and the weight value of the weight to be placed on the pan flashes.



If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.



If "BUSY" is displayed...

There is something placed on the pan. Take the item off the pan and follow the procedure below.

To cancel scan calibration, press









If no operation is performed within 60 seconds...

"ERR C" (calibration error) is displayed. Press (b) ( b) with the TXB series)

and repeat the operation from the beginning.



∇ Span Calibration and Adjustment

2

#### Enter the calibration weight value.

If necessary change the weight value displayed to match the weight that will be used for calibration. If there is no need to change it, proceed to step **3**.

MENU ENTER (Enter a weight value if necessary.)

"Entering Numerical Values", page 49

For details on the range of weight values that can be used, see "Specifications" ( page 145).



With models that don't feature the windbreak

Place the calibration weight on the pan.

Wait until the flashing weight value display changes to a flashing zero.

4

Take the calibration weight off the pan.

"END" will be displayed and the balance will return to the weighing mode.



If "ERR C" is displayed...

Calibration has failed for one of the reasons given below.

- ◆ There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the pan.
- The pan is not on the balance.
- ◆ The wrong weight has been placed on the pan.
- No operation has been performed within 60 seconds of the flashing weight value or zero display.

Press (1) (1) with the TXB series) and repeat the operation from the beginning.





TROUBLESHOOTING

With models that feature the windbreak



#### Place the weight on the pan.

Open the glass door in the windbreak, place the weight on the pan, and shut the glass door again. Wait until the flashing weight value display changes to a flashing zero.





#### Shut the glass door fully.

After placing a weight on the pan or removing a weight from the pan, check that the glass door is fully shut.





## Take the calibration weight off the pan.

Open the glass door in the windbreak, remove the weight from the pan and shut the glass door again.

"END" will be displayed and the balance will return to the weighing mode.



#### With the TWC\*\*3L, TXC\*\*3L...

Avoid doing the following:

- Putting your hand inside the glass door of the windbreak
- Touching the container or sample with bare hands
- Weighing samples (items to be weighed) of different temperatures

The heat will lead to convection, and this may make the balance display unstable.

You are recommended to use forceps or gloves to carry containers and samples.

When dealing with samples (items to be weighed) at different temperatures, eliminate the temperature difference by leaving the samples around the pan inside the glass door before weighing.

## **Calibration Check**

This means checking for drift in the sensitivity of the balance by using the internal weight (TW only) or the external weight.

Set "calibration check" for CAL in advance by following the procedure in "Before Starting Calibration ..." (Propage 54). (As the default setting, "span calibration" is set.)

Calibration check using the internal weight (TW series only) I.TEST

#### Press



A calibration check using the internal weight will start automatically, and the sensitivity drift will be displayed.



#### If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.



#### If "BUSY" is displayed...

There is something placed on the pan. When this item is taken off the pan, the calibration check will start automatically.

To cancel the calibration check, press





If there is no need to change the sensitivity drift...

On pressing (1) (1) with the TXB series) "ABORT" is displayed and calibration check ends.



#### "What is sensitivity drift?", page 63



#### If "ERR H" is displayed...

See "Responding to Messages" ( page 137).















TROUBLESHOOTING



#### If "ERR C" is displayed...

The calibration check has failed for one of the reasons given below.

- There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the pan.
- The pan is not on the balance.
- ◆ There is too large a discrepancy in the value of the internal weight.

Press and redo the operation from the beginning. If even on doing this the same display reappears, calibrate the internal weight (1) page 64).

2

#### Press



"END" will be displayed. The sensitivity drift is adjusted and the balance will return to the weighing mode.

## ENI

## **⚠** Caution



If calibration doesn't end normally and the balance stops, do not move it nor leave it as it is.

Moving the balance in such a condition may cause failure because the internal weight is not held correctly.

Before moving the balance, be sure to turn the power on and start it up correctly (so that the internal weight is correctly held).

#### ∇ Calibration Check

Calibration check using the external weight **E.TEST** 

Press (CAL) in the weighing mode.

(the weight symbol) will light up and the value of the weight that should be placed on the pan will flash.



If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.

If "BUSY" is displayed...

There is something placed on the pan. Take the item off the pan and follow the procedure below.

To cancel calibration check, press (1) ( ) with the TXB series).



If no operation is performed within 60 seconds...

"ERR C" (calibration error) is displayed. Press (1) (1) with the TXB series) and repeat the operation from the beginning.

Enter the calibration weight value.

If necessary change the weight value displayed to match the weight that will be used for calibration. If there is no need to change it, proceed to step 3.

MENU ENTER (Enter a weight value if necessary.) MENU ENTER

"Entering Numerical Values", page 49

For details on the range of weight values that can be used, see "Specifications" ( page 145).

Place the calibration weight on the

Wait until the flashing weight value display changes to a flashing zero.









With models that feature the windbreak...

After placing a weight on the pan or removing a weight from the pan, check that the glass door is fully shut.



#### If "ERR C" is displayed...

Calibration check has failed for one of the reasons given below.

- There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the
- The pan is not on the balance.
- The wrong weight has been placed on the pan.
- No operation has been performed within 60 seconds of the flashing weight value or zero display.

Press (1) (1) with the TXB series) and repeat the operation from the beginning.



## Take the calibration weight off the

The sensitivity drift is displayed.



If there is no need to change the sensitivity drift...

On pressing (1) (1) with the TXB series) "ABORT" is displayed and calibration check ends.



#### Press

CAL

"END" will be displayed. The sensitivity drift is adjusted and the balance will return to the weighing mode.



-E<sup>-</sup>- 0.005



#### What is sensitivity drift?

The sensitivity drift is the amount by which the balance weight reading is off the true value when a weight close to the weighing capacity is placed on the pan.

For example, with the TX323L (weighing capacity of 320 g, minimum display digit of 0.001 g), if a 300 g weight is placed on the pan after a drift of "-0.005 g" has been indicated, the weight reading will be "299.995 g".

To correct sensitivity drift by adjustment, perform "span calibration" (1287 page 56).



## Calibration of the Internal Weight (TW Only)

In the TW series, the weight for calibration is built in. The internal weight itself is calibrated on shipment from the factory, but it is possible to recalibrate it using external weights. This is called P.CAL

For the range of values for the external weights that can be used, refer to "Specifications" (P.CAL)

- Press CAL for about 3 seconds.

  This opens the calibration menu.
- **9** Select calibration of the internal weight.



- Enter the administrator's password.
  - "Entering Numerical Values", page 49
    "Changing the Password", page 141



Press MENU

The password is acknowledged and the reference weight value for calibration flashes.





If "WAIT" is displayed...

The calibration record is being output. When output has finished, span calibration will start automatically.

#### If the password is wrong...

The error message shown to the right will be displayed and the display will return to the indication in step 1.



TROUBLESHOOTING

5

#### If necessary, enter a weight value.

If no change is to be made, proceed to step **6** without doing anything.

MENU ENTER (If necessary, enter a weight value.) MENU ENTER



"Entering Numerical Values", page 49

For the range of weight values that can be used, refer to "Specifications" ( page 145).



#### Place the weight on the pan.

Wait until the flashing weight value indication changes to a flashing zero indication.



#### If "ERR C" is displayed...

The internal weight has not been calibrated for one of the following reasons.

- ◆ The wrong weight has been placed on the pan.
- No operation has been performed within 60 seconds of the flashing weight value or zero display.

Press and repeat the operation from the beginning.







∇ Calibration of the Internal Weight (TW Only)

## Take the calibration weight off the pan.

Open the glass door of the windbreak, take the weight off the pan, and close the glass door.



#### If "BUSY" is displayed...

There is something placed on the pan. When this item is taken off the pan, internal weight calibration will start automatically.

To cancel internal weight calibration, press (b)



#### If "ERR H" is displayed...

See "Responding to Messages" (Pespage 137).



#### If "ERR C" is displayed...

The internal weight has not been calibrated for one of the following reasons.

- There is too large a discrepancy between the zero point of the balance and the sensitivity.
- A container has been placed on the pan.
- The pan is not on the balance.
- ◆ There is too large a discrepancy in the value of the internal weight.

Press and repeat the operation from the beginning.

"END" is displayed, then span calibration using the internal weight starts.

When span calibration using the internal weight ends, the balance returns to the weighing mode.



"Span Calibration and Adjustment" page 56





















 This may not be displayed.



### Caution



If calibration doesn't end normally and the balance stops, do not move it nor leave it as it is.

Instructions

Moving the balance in such a condition may cause failure because the internal weight is not held correctly.

Before moving the balance, be sure to turn the power on and start it up correctly (so that the internal weight is correctly held).

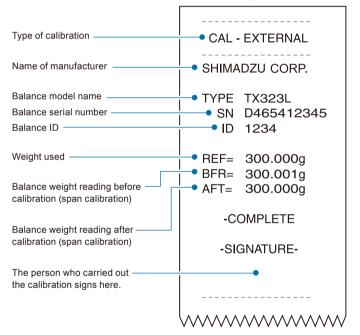
## Leaving a Record of Calibration

You can leave a record of execution of calibration and set an ID for a balance to facilitate management of multiple balances.

#### Example Printout of a Calibration Record

You can output a record of execution of calibration to a PC or printer (option). The WindowsDirect communication function (page 111) is useful for output to a PC. The output calibration record includes the following items.

Example printout from printer (When the GLP output function is set to ON)





#### Outputting the date and time

Since the TW/TX/TXB series doesn't incorporate a clock function, it is not possible to output the date and time from the balance.

 $\nabla$  Leaving a Record of Calibration

#### Setting Output of a Calibration Record

Output of the calibration record can be set by turning the GLP output function (Per page 142) ON and OFF.

Press CAL for about 3 seconds.

This opens the calibration menu.

**9** Select the GLP output function.



Stability Mark	GLP Output Function
Lit	ON
Unlit	OFF

- GLP.OUŤ

stability mark.

Change the setting.

Pressing MENU alternately sets the ON and OFF settings.

MENU [SET]



Check the presence or absence of the



Return to the weighing mode.



TROUBLESHOOTING

Setting a Balance ID

When managing multiple balances, you can set a four-digit management number (ID) for each balance which will be indicated as part of calibration records output.

Press MENU in the weighing mode.

This opens the main menu.

Select setting of a balance ID.



BAL.I Î

Enter the required numerals (max. 4 digits).



"Entering Numerical Values", page 49

The default ID is "0000".



Return to the weighing mode.



## **FUNCTIONS RELATING TO TARING**

The TX/TXB series has the following functions relating to the zero point and taring. Make use of these functions in accordance with the weighing environment and the application.

#### Zero / Taring Functions

#### Zero tracking function

Fluctuations in the zero point that occur immediately after turning the power ON and as a result of temperature changes are compensated for, so the zero indication is maintained.

(12 page 71)

#### Auto zero function

Drift of the zero point that occurs as a result of material left on the pan after measurement is automatically compensated for.

(LSP page 72)

#### Auto tare function

After outputting a weight reading, taring is executed automatically.

(**I**S page 74)

#### Zero / tare timing change function

After waiting for (the stability mark) to light up, zero point setting / taring is executed.

(ISP page 75)



#### What is taring?

This is a function whereby the weight of the container placed on the pan is subtracted to set the display to zero, so that only the weight of the sample placed inside the container is indicated.



#### What is the zero point?

This means the state where nothing is placed on the pan, zero is indicated, and weighing can be started.

# Zero Tracking Function

When the zero tracking function is set, when the indication is zero (including when taring is performed) the fluctuations in the zero point that occur immediately after turning the power ON and due to temperature changes and other factors are compensated for and the zero indication is maintained. (In the default setting the zero tracking function is ON.)

Check (the zero tracking symbol) in the weighing mode.

Zero Tracking Symbol	Zero Tracking Function
Lit	ON
Unlit	OFF

If you proceed to the next step while zero tracking is ON, it goes OFF.

Press MENU

This opens the main menu.



Setting from the zero / taring menu

You can also press for about 3 seconds and make the setting from the zero / taring menu.

Select the zero tracking function.



Confirm the ON or OFF selection.

The ON or OFF status will be selected and the balance will automatically return to the weighing mode.

After setting "ON", (the zero tracking symbol) lights up.

When the setting has been made from the zero / taring menu





Check the presence or absence of the

zero tracking symbol.







When the zero tracking function is ON, the stability mark is lit in the menu display.

### **Auto Zero Function**

When the auto zero function is set, any drift of the zero point that occurs as a result of material left on the pan after weighing is automatically compensated for so that zero is displayed.

Note that the auto zero function cannot be used in combination with formulation.

Press or about

3 seconds in the weighing mode.

This opens the zero / taring menu.

Select the auto zero function.



Check the presence or absence of the stability mark.



What is the current situation?

vvnat is the current situation?

Stability Mark	Auto Zero Function
Lit	ID is ON
Unlit	ID is OFF

What do you want to do?

	To set or Update	To Cancel
	Press and go to step <b>3</b> .	Press MENU and go to step 4.
,	Press MENU and go to step 3.	Go to step 4.

Enter the value for the range for automatic compensation to the zero point (auto zero range).

(Enter the zero range value.) → MENU [SE7]



If there is anything with a weight lower than or equal to the auto zero range value left on the pan after weighing the sample, it will automatically be compensated for and the zero point will be established when (the stability mark) lights up.



TROUBLESHOOTING



#### Auto zero range value

The auto zero range value is only effective in the units that are displayed when the value is entered.

If other units are later selected, change (update) the setting for the zero range value by following the procedure from step **1** while these new units are displayed.

The upper limit value for the zero range is 99 d. 1 d is the minimum indication in the displayed units.

For example, for a balance with a minimum indication of 0.001 g, the situation is as follows.

Units	Minimum Indication	Upper Limit Value for the Zero Range
g	0.001 g	0.099 g
ct	0.01 ct	0.99 ct





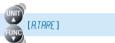
### **Auto Tare Function**

When the auto tare function is set, the balance is automatically tared after the weight reading has been output, and the indication at that point is set to zero.

Press for about 3 seconds in the weighing mode.

This opens the zero / taring menu.

Select the auto tare function.



Stability Mark	Auto Tare Function
Lit	ON
Unlit	OFF

Check the presence or absence of the stability mark.



Change the setting.

Pressing MENU alternately sets the ON and OFF settings.

MENU [SET]







## Zero / Tare Timing Change Function

The zero / tare timing change function allows you to select whether setting of the zero point / taring is executed without waiting for (the stability mark) to light up, or after waiting for (the stability mark) to light up after pressing

This function can also be applied to operations under the auto zero function and the auto tare function. (The default setting is for execution without waiting for  $\Longrightarrow$  (the stability mark) to light up.)

Press 3/sec. for about 3 seconds in the weighing mode.

This opens the zero / taring menu.

2 Select the zero / tare timing change function.



Stability Mark	Zero / Tare Timing Change Function
Lit	The balance doesn't wait for stability
Unlit	The balance waits for stability.

TARE.F°



stability mark.

Change the setting.

Pressing MENU alternately selects the "wait for stability" and "don't wait for stability" settings.

MENU [SET]







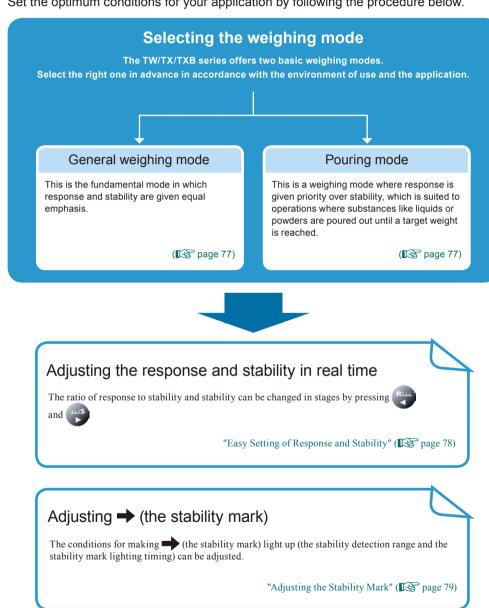


## **ADJUSTING RESPONSE AND STABILITY**

The response and stability of the balance can be adjusted in several ways in accordance with the installation environment (degree of vibration and so on) and the weighing application (whether solid objects / clumps or poured liquids / powders are being weighed).

- The degree to which the weight reading is stable, with little fluctuation
- Response: The speed of the reaction to changes in the weight on the pan

Set the optimum conditions for your application by following the procedure below.



## Selecting the Weighing Mode

TW/TX/TXB series balances have the following two types of weighing mode.

Set the right mode in advance depending on the environment of use and the weighing application.

#### Selecting the General Weighing Mode

This is the fundamental mode in which response and stability are given equal emphasis.

Press MENU in the weighing mode.

This opens the main menu.

Select the general weighing mode.



The balance has been set in the general weighing mode.



#### Selecting the Pouring Mode

This is the weighing mode suited to pouring out a sample (substance being weighed such as a powder or liquid) until a target weight is reached.

The update of the display is fast and the final value can be stabilized for reading.

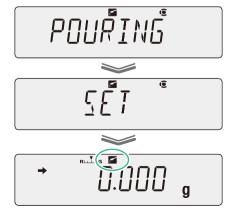
Press MENU in the weighing mode.

This opens the main menu.

Select the pouring mode.



The pouring mode is established and (the pouring symbol) lights up.

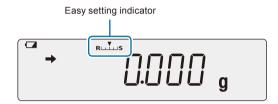


# Easy Setting of Response and Stability

During weighing, the response and stability of the weighing mode can be adjusted in stages in accordance with the installation environment and the weighing application.

The TW/TX/TXB series balances feature excellent response and stability, but since response and stability are generally antagonistic, if one is prioritized it will to some extent weaken the characteristics of the other.

Easy Setting allows quick adjustment to match your preference, requirements or particular application.



Priority Given to Response	<b>←</b> →	Priority Given to Stability
RLILIS	Easy setting indicator	RLLLIS
Press Run  The more times you press this key, the further ▼ (the level indicator) moves to the R side, increasing the response of the display in stages.	Operation	Press  The more times you press this key, the further ▼ (the level indicator) moves to the S side, increasing the stability of the display in stages.
When you want to weigh things quickly     When you want to improve working efficiency     When weighing out target quantities of a liquid or powder or when making a formulation	For these circumstances	When you want to weigh things with confirmed accuracy     When the display is unstable     When the balance is used in a location where there is a constant and relatively large vibration     When the balance is subject to constant air movements and the indication wavers

## Adjusting the Stability Mark

The stability mark is a symbol () that is displayed when it is determined that the weight reading has stabilized.

The following settings adjust conditions for lighting up of (the stability mark).

- · Stability detection range
- Stability mark lighting timing

Normally there is no need to change these settings. (Change the settings if, for example, you want to relax the conditions and make (the stability mark) light more easily because the environment is unstable, or to speed up operation if stability is used to automatically print or output data.



#### Lighting up of (the stability mark)

The lighting up of the stability mark) indicates the fact that the weight reading is stable. If the load is being changed slowly, or due to the settings relating to stability detection, the we

If the load is being changed slowly, or due to the settings relating to stability detection, the weight reading may change while  $\rightarrow$  (the stability mark) remains lit, or  $\rightarrow$  (the stability mark) may light temporarily and then the weight reading may change.

#### Setting the Stability Detection Range

The stability detection range is a value set as a count of the smallest digit that is displayed, and the display is judged to be stable if fluctuation in the weight reading is within this count during a fixed time.

(The default setting for the stability detection range is 1 count (1d).)

Effect of reducing the stability detection range

It takes some time for  $\rightarrow$  (the stability mark) to light up, but after it has lit the weight reading is stable (improvement in reliability).

Effect of increasing the stability detection range

the stability mark) can be made to light more quickly but the weight reading is liable to fluctuate after it has lit (improvement of weighing and data output speeds).

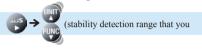
- Press MENU in the weighing mode.
  - This opens the main menu.
- 2 Select setting of the stability detection range.





#### 

Select the value for the stability detection range.



wish to select)

Select the stability detection range from among the following options depending on the weighing application and purpose: 0.5d, 1d, 10d, 50d, 100d, 100dd.

Confirm and return to the weighing mode.



The stability detection range has now been set.









If data output is slow...

There are factors in the installation environment and the sample that make the display unstable. If data output triggered by stability detection is very slow, increase the stability detection range.

Setting the Stability Mark Lighting Timing

The timing according to which  $\Rightarrow$  (the stability mark) lights can be set in accordance with the application and required accuracy.

Effect of speeding up the timing for lighting up of the stability mark At the same time as stability is detected, (the stability mark) lights up. The weight reading after (the stability mark) lights up becomes more susceptible to fluctuation since many samples can be weighed in succession and the working time can be used more efficiently (improvement of weighing speed).

Effect of setting the stability mark lighting timing to the standard setting When stability is detected and remains detected for a fixed time, (the stability mark) lights up.

(the stability mark) lighting judgments become stricter and the weight reading is stable after it has lit, so highly accurate weighing is possible (improvement of reliability of data).

TROUBLESHOOTING

Press MENU in the weighing mode.

This opens the main menu.

Select setting of → (the stability mark) lighting timing.



STBMK

Check the lighting timing setting.



Stability Mark	Stability Mark Lighting Timing
Lit	Fast
Unlit	Standard



Check the presence or absence of the stability mark.

Change → (the stability mark) lighting timing.

Pressing MENU alternately sets the "fast" and "standard" settings.

MENU [SET]

5 T BMK



When the timing is set to "fast" the stability mark lights up.



## **SETTING UNITS**

TW/TX/TXB series balances can be made to indicate weights in units other than the basic units of grams by switching units with the weighing mode.

You must register the units you will require in advance.

On shipment from the factory, the only unit registered is g (grams) (for the TWC\*\*3L and TXC\*\*3L, it is g and ct only).



"Switching Units", page 41

#### Units That Can Be Displayed and Conversion Factors

Some of the units below cannot be selected in some countries due to legal restrictions.

Weight Unit (Weight Name)	Gram Conversion (*1)	Conversion Factor (*2)
g (gram)	1	1
mg (miligram) *3	0.001	1000
kg (kilogram) *4	1000	0.001
ct (carat) *5	0.2	5
mom (momme)	3.75	0.2666667
lb (pound)	453.592	0.00220462
oz (ounce)	28.34955	0.035274
ozt (troy ounce)	31.1035	0.0321507
dwt (pennyweight)	1.55517	0.643015
GN (grain)	0.064799	15.4324
HTl (Hong Kong tael)	37.429	0.0267173
STI (Singapore tael)	37.79936	0.0264554
TTl (Taiwan tael) *6	37.5	0.0266667
MTl (Malaysian tael)	37.79289	0.0264600
m (mesghal)	4.6083	0.216999
o (parts pound)	0.88592	1.12877
B (baht)	15.2	0.0657895
S (sawaran)	7.999	0.1250156
Ks (kyats)	16.606	0.0602191
T (tola)	11.664	0.0857339
User *7		Can be set as required by the user (*7)

<sup>\*1</sup> If we take the value in the Gram conversion column to be "a", the formula is as follows. "a" × balance weight reading (each unit) = value in gram units

The conversion factor is the same, but the minimum indication is as follows.

TTl-1 A value 5 times that of TTl-2

TTl-2 The minimum value

TTl-3 A value twice that of TTl-2

TTI-4 A value 10 times that of TTI-2

<sup>\*2</sup> If we take the conversion factor to be "k", the formula is as follows. "k" × value in gram units = balance weight value (selected units)

<sup>\*3</sup> mg cannot be selected on models whose minimum indication is 10 mg or greater.

<sup>\*4</sup> kg cannot be selected on the TWC\*\*3L and TXC\*\*3L.

<sup>\*5</sup> The minimum indication for ct (carat) may vary depending on the production lot even if they are the same model.

<sup>\*6</sup> There are five kinds of Taiwan tael (TTL-1 to TTl-4).

<sup>\*7</sup> With user-specified units, the conversion factor (\*2) and minimum indication can be set as required. For details on the method for setting user-specified units, see "Setting User-Specified Units" (1287 page 84).

### Selecting Units to Display

Select and set the units you require to display so that they can be called up by pressing weighing operation.



For details on user-specified units, see "Setting User-Specified Units" ( page 84).

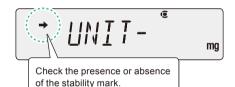
Press for about 3 seconds in the weighing mode.

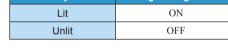
This opens the unit setting menu.

Select the units to be called up and check if  $\rightarrow$  (the stability mark) is displayed or not.

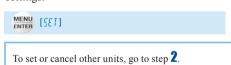


Stability Mark	Registering Units
Lit	ON
Unlit	OFF





Change the setting for units. Pressing MENU alternately sets the ON and OFF settings.



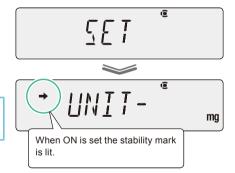
Return to the weighing mode.

To quit, go to step 4.



to call up selected units.





### Setting User-Specified Units

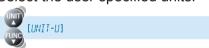
#### Conversion Factors

Numerical values (multipliers) by which the weight reading (in grams) is multiplied can be set without restriction.

Press for about 3 seconds in the weighing mode.

This opens the unit setting menu.

Select the user-specified units.



Check the presence or absence of the stability mark.



What is the current situation?

Stability Mark	User-Specified Units	
Lit	Set	
Unlit	Cancelled	

What do you want to do?

To Set / Update	To Cancel
Press and go to step <b>3</b> .	Press MENU and go to step <b>5</b> .
MENU and go to step 3.	Go to step <b>5</b> .

Select setting of the conversion factor.





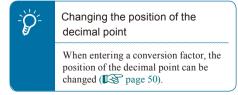
Enter the conversion factor.

(Enter the conversion factor.)  $\Rightarrow$  MENU [SET]



"Entering Numerical Values", page 49









Calculation formula for the conversion factor

If we take the conversion factor to be "k" the formula is as follows.

"k" × value in gram units = balance weight reading (user-specified units)

Return to the weighing mode.



Press to call up the userspecified units.



"Switching Units", page 41



When user-specified units are called up, no indication of units is given.

#### Minimum Indication

You can set the minimum weight reading for the user-specified units.

Make the setting by replacing steps **3** and **4** of the conversion factor procedure (PSP page 84) with the following procedure.

Select setting of the minimum indication.



Enter the minimum indication.

(Enter the smallest indication.) → MENU [5£7]









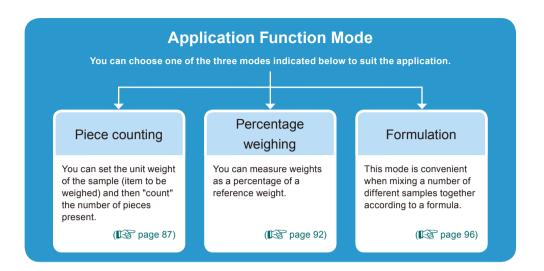




About the minimum weight reading for user-specified units...

This can be set to any required value but in some cases it will not be possible to guarantee the stability of the weight reading display.

## **APPLICATION FUNCTION MODE**

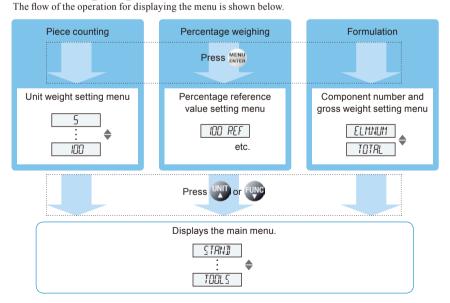




When the application function mode is set...

- Pressing use alternately selects the weighing mode (gram or other unit indication) and the application function mode in use.
- ◆ It can be used in combination with the comparator function (▶ page 102).
- If the power is turned OFF and back ON the balance will start up in the weighing mode but the application function mode settings will be retained.
- ◆ Pressing MENU displays the menu for setting the various application function modes.

  If you then press UNIT or FUNC, the top hierarchical level of the main menu appears.



# Counting Pieces by Weight (Piece Counting)

You can set the unit weight (weight of a single piece) of the item in advance and then display the number of pieces in the sample.

The unit weight is recorded by placing a sample on the pan that comprises the "number of pieces used for setting".

Unit weights for up to five different types of items can be set at the same time.



#### Points where care is necessary

- ◆ If the sample is spread out too much or unevenly in the container on the pan, accurate piece counting will not be possible.
- ◆ If a large quantity sample is to be weighed, and the quantity in the sample greatly exceeds the quantity used to set the unit weight, there may be a large counting error.



#### To minimize the counting error...

- ◆ In step 5 of "Preparation for Piece Counting", make the number of pieces used for setting the unit weight as large as possible.
- When actually measuring numbers of pieces, don't place a large quantity of the sample on the pan at one time but rather add a small portion at a time and, when the display has stabilized, press for at least 3 seconds to update the unit weight. Keep repeating this operation.

#### Preparation for Piece Counting (Including Setting the Unit Weight)

The preparations for piece counting are explained here. Only make the setting in the following circumstances.

- You are performing piece counting for the first time.
- You are switching from another application function mode to piece counting.
- Press MENU in the weighing mode.

This opens the main menu.

2

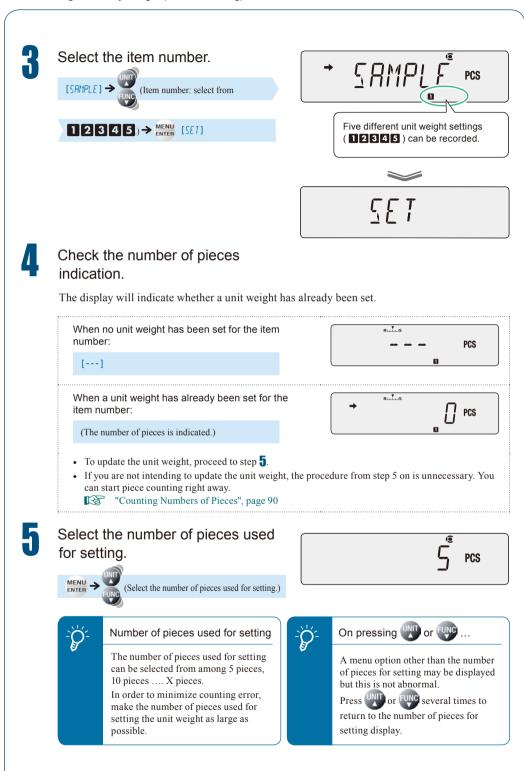
#### Select piece counting



P[ PCS

MENU [SET]

∇ Counting Pieces by Weight (Piece Counting)



Place the container on the pan and press →0/T←

The balance will be tared.

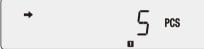
- Put a quantity of the item to be counted corresponding to the selected "number of pieces used for setting" into the container.
- Check that → (the stability mark) lights up, then confirm.



The unit weight will be set and the number of pieces of the sample will be indicated.
You can now start piece counting.



If you wish to add the unit weight for another item to be counted, see "Changing a Unit Weight, or Adding a New Unit Weight" (Propage 91).



∇ Counting Pieces by Weight (Piece Counting)

#### Counting Numbers of Pieces

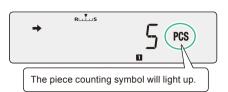
Enter the piece counting mode

If you have returned to the weighing mode (mode where grams or other units are displayed) from the piece counting mode, then press fund to

enter the counting mode, then press enter the counting mode.

If the piece counting mode is not established...

The preparations for piece counting have not been completed. Make settings according to "Preparation for Piece Counting (Including Setting the Unit Weight)" ( Page 87).



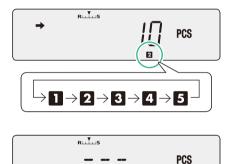
Select the item number.

Each time 3//<sub>sec.</sub> is pressed for about three seconds, the selection moves to the next item number and the corresponding item number indication (from 1 to 5) is displayed.



If the display appears as shown to the right...

This means that the unit weight has not been set for the selected item number. To make this setting, follow the procedure in "Changing a Unit Weight, or Adding a New Unit Weight" (1237 page 91).



3

Place a container on the pan and press

The balance will be tared.

4

Add the sample to be counted into the container.

The number of pieces in the sample is indicated.

The operations of each of the keys after setting are summarized below.

On pressing MENU	Establishes the unit weight setting menu. ( step 3 onward on page 91.)	
On pressing	Pressing this key alternately displays the set unit weight (in grams) and the number of pieces.  Press PRINT while the unit weight is displayed to output the unit weight.  While the unit weight is displayed, * (the hold display symbol) is displayed.	
On pressing System of about 3 seconds	The unit weight is recalculated and updated.	
On pressing FUNC	The weighing mode is established. Pressing the key once more returns you to the piece counting mode.	



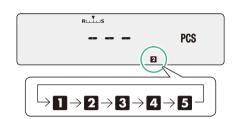
Establish the piece counting mode.

While the weighing mode (mode where grams or other units are displayed) is established, press to switch to the application function mode.



Select the item number whose unit weight you want to change, or for which you want to add a unit weight.

Each time you press for about 3 seconds, the next item number is displayed.



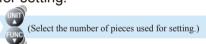
"Counting Numbers of Pieces", page 90

Press MENU

The number of pieces used for setting will be displayed.



Select the number of pieces used for setting.





Place the container on the pan and press →0/T←

The balance will be tared.

- Put a quantity of the item to be counted corresponding to the selected "number of pieces used for setting" into the container.
- Check that → (the stability mark) lights up, then confirm.



The unit weight will be added, and piece counting will become possible.



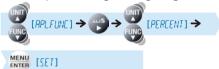
### Percentage Weighing

In this mode the weight of the sample is converted to a percentage of the reference weight. The following two setting methods are available for percentage weighing.

100% Reference	The reference weight is set as 100%.
Specific Percentage Reference	The reference weight is set as a percentage value of your choice.

#### Preparation for Percentage Weighing

- Press MENU in the weighing mode.
- This opens the main menu.
- Select percentage weighing.



PEREENT

The setting beyond this point differs depending on the percentage value you are assigning to the reference weight.

If the reference weight is being set as 100%, see "When setting the reference as 100%..." (1287 page 93). If the reference weight is being set as a specific percentage, see "When setting the reference as a percentage of your choice..." (1287 page 94).

When setting the reference as 100%...

Select the 100% reference.







(Check the indication.)

The indication differs depending on whether a reference value has already been set or not.



When no percentage reference value has been set

[---]



When a percentage reference value has already been set

(The percentage reference value is displayed.)



- To update the percentage reference value, proceed to step 4.
- If you are not updating the percentage reference value, the following steps are not necessary. "Weighing Percentages", page 95



MENU [ 100 REF]



Place the container on the pan and press → 0/T←

The balance will be tared.

- Place the sample that is to provide the reference weight in the container.
- Check that → (the stability mark) lights up, then confirm.

MENU [SET]

What to do if....



A percentage value with the reference weight taken to be 100% is displayed.

Percentage Weighing is now possible.





"Weighing Percentages", page 95

It is not possible to use a reference weight that weighs less than 100 times the minimum indication of the balance as the reference weight.

∇ Percentage Weighing



Select the specific percentage reference.



(Check the indication.)

The indication differs depending on whether a reference value has already been set or not.

When no percentage reference value has been set

When a percentage reference value has already been set

(The percentage reference value is displayed.)



- To update the percentage reference value, proceed to step 4.
- If you are not updating the percentage reference value, the following steps are not necessary. "Weighing Percentages", page 95
- Enter a percentage value of your choice.







Place the container on the pan and press



The balance will be tared.

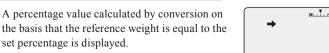
Place the sample that is to provide the reference weight in the container.



Check that → (the stability mark) lights up, then confirm.

MENU [SET]







Percentage weighing is now possible.

The specific percentage weighing symbol lights up.

"Weighing Percentages", page 95

TROUBLESHOOTING



#### What to do if....

It is not possible to use a reference weight such that the weight corresponding to 100% is less than 100 times the minimum indication of the balance.

#### Weighing Percentages

Establish the percentage weighing mode.

If you have returned to the weighing mode (mode where grams or other units are displayed) from the percentage weighing mode, then pressing

FUNC will take you back to the percentage weighing mode.



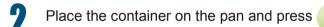
The percentage weighing symbol lights up.



If the percentage weighing mode is not established...

The preparations for percentage weighing have not been completed.

Make setting in accordance with "Preparation for Percentage Weighing" page 92).



→ 0/T←

The balance will be tared.

Insert the sample (item to be measured) into the container.

A percentage value obtained by conversion based on the set reference percentage value and reference weight is displayed.

The operations of each of the keys after setting are summarized below.

On pressing MENU	The percentage reference value setting menu is displayed. ( step 4 onward on pages 93 and 94.)	
On pressing UNIT	The set reference weight (in grams) and the percentage indication are displayed alternately. Press PRINT while the reference weight is displayed to output the reference weight. While the reference weight is displayed, ** (the hold display symbol) is displayed.	
On pressing 3 Jsec. for about 3 seconds	The 100% reference and specific percentage value are displayed alternately.	
On pressing FUNC	The mode is switched to the weighing mode. Pressing the key again will return you to the percentage weighing mode.	

### **Formulation**

This function is useful when mixing multiple components together by weight, according to a formula. Use this function while the printer is connected to a printer or PC.

The weight of each component is measured and output or added, and on completion of the formulation the gross weight is output.

During formulation the auto zero function ( page 72) will not work.

#### Performing Formulation

- Press MENU in the weighing mode.
  This opens the main menu.
- 2 Set the balance to the formulation mode.



The balance is now ready to weigh. If necessary, set output of the component numbers and output of the gross weight.

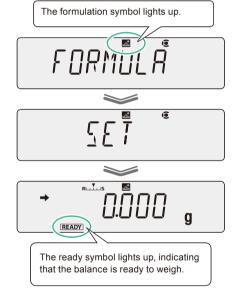
"Outputting Component Numbers", page 99

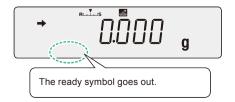
"Outputting the Gross Weight", page 100

Place the container on the pan and press →0/T←

The balance will be tared.

Press PRINT
Formulation starts.







Press

When the GLP output function (PSP page 142) is set to ON...

The balance ID (Propage 144) and other information is printed.

- Insert the component into the container.
- container.

The weight value of the current sample (item to be weighed: element) is output / recorded and the balance is automatically tared.





The net weight symbol lights up.

Now repeat the operations in steps  $\bf 5$  and  $\bf 6$  to add the other components to the formulation.

On completion of formulation, press ( ) ( ) with the TXB series).

The total of the individual weight values up to this point (gross weight) is displayed and the balance returns to the ready to weigh status.



To output the gross weight...

Make the setting in "Outputting the Gross Weight" (Per page 100) in advance.



When the GLP output function (P) page 142) is set to ON...

The signature panel is printed after the total weight.



The gross weight symbol flashes.



The ready symbol lights up, indicating that the balance is ready to weigh.

#### ∇ Formulation

The operation after setting is as follows.

#### When in the ready to weigh status:



The weighing mode is established.

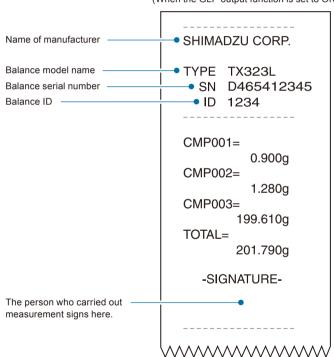
Pressing the key once more returns you to the ready to weigh status.

#### When weighing is in progress:



The gross weight of the components weighed up to that point is displayed for about 2 seconds.

Example printout from printer (When the GLP output function is set to ON)



**Outputting Component Numbers** 

The numbers for each component are automatically assigned to the output results.

Press MENU in ready to weigh status while in the formulation mode.

This opens the main menu.



If the ready to weigh status is not established...

Perform steps **1** and **2** of formulation (12 page 96).

Select component number output settina.



Stability Mark	Outputting Component Numbers
Lit	ON
Unlit	OFF

Change the output setting.

Pressing MENU alternately sets ON and OFF for the output setting.

MENU [SET]

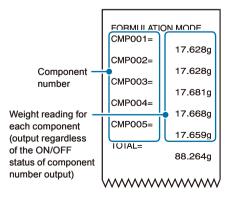
Return to ready to weigh status.











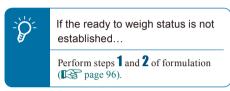
#### ∇ Formulation

#### Outputting the Gross Weight

The gross weight for a formulation weighing operation is output at the same time it is displayed. The gross weight is output together with the printed indication: "TOTAL =".

Press MENU in ready to weigh status while in the formulation mode.

This opens the main menu.



Select gross weight output setting.



Stability Mark	Outputting the Gross Weight
Lit	ON
Unlit	OFF

Check the presence or absence of the stability mark.

Change the output setting.

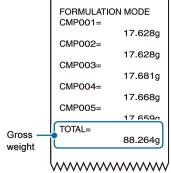
Pressing MENU alternately sets ON and OFF for the output setting.

MENU [SET]

Return to ready to weigh status.





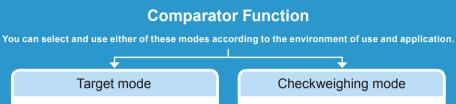


MEMO

## 9

## **COMPARATOR FUNCTION**

The comparator function performs a comparison between the weight reading and a reference value or target value and displays the status of this comparison.



After setting a target value and a tolerance range with respect to that target value, excesses and deficits in relation to the target value are indicated by  $\boxed{\textbf{HI}}$ ,  $\boxed{\textbf{OK}}$  and  $\boxed{\textbf{LO}}$  (the comparator symbols).

(**P** page 102)

After setting the threshold values at the upper and lower limits of the pass range, when a sample is weighed a pass or fail determination is indicated by  $\boxed{\textbf{HI}}$ ,  $\boxed{\textbf{OK}}$  and  $\boxed{\textbf{LO}}$  (the comparator symbols). An out of range determination is indicated by all comparator symbols OFF.

(**P** page 104)



#### Before setting the comparator function

- ◆ It can be used in combination with the application function mode (▶ page 86).
- If you are already using the application function mode, read "When the application function mode is set..."
  (Description page 86).
- ◆ The comparator function settings are retained even if the power is switched off.

### **Target Mode**

Press MENU in the weighing mode.

This opens the main menu.

2 Select the target mode.



Check the presence or absence of the stability mark.



What is the current situation?

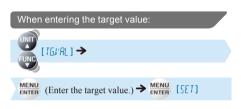
Stability Mark	Target Mode	
Lit	ON	
Unlit	OFF	

What do you want to do?

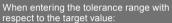
	To Set / Update	To Cancel
•	Press and go to step 3.	Press MENU and go to step 4.
•	Press MENU and go to step 3.	Go to step <b>4</b> .

Enter the target value and the tolerance range with respect to the target value.













Return to the weighing mode.



Place the container on the pan and press

The balance will be tared.

Insert a sample into the container.

Excess or deficiency is determined according to the the following conditions.

The comparator symbols light in accordance with the excess/deficiency judgment.



Condition Judgment		Comparator Symbol
Over the target value range	Large difference with respect to the target value	(flashes slowly)
Over the target value range	Small difference with respect to the target value	HI (flashes quickly)
Within the target value range (target value ± permissible range)	Acceptable	OK
Under the target value range	Small difference with respect to the target value	LO (flashes quickly)
Onder the target value range	Large difference with respect to the target value	<b>LO</b> (flashes slowly)

## Checkweighing Mode

Press MENU in the weighing mode.

This opens the main menu.

Select the checkweighing mode.



Check the presence or absence of the stability mark.



What is the current situation?

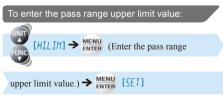
Stability Mark	Checkweighing Mode
Lit	ON
Unlit	OFF

What do you want to do?

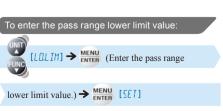
	To Set / Update	To Cancel
•	Press and go to step <b>3</b> .	Press MENU and go to step 4.
•	Press MENU and go to step 3.	Go to step 4.

Enter the pass range upper limit value and lower limit value, and the checkweighing range lower limit value and checkweighing range upper limit value.

"Entering Numerical Values", page 49











lower limit value.) → MENU [5£7]

To enter the checkweighing range upper limit value:



upper limit value.) → MENU [5£7]





#### Be sure to double check all values.

If the entered values don't go together logically, for example if a value lower than the lower limit value is entered as the upper limit value, the values will be automatically corrected and other values will be set.

Particular care is required when entering new values where settings have been made before (updating).

Return to the weighing mode.



Place the container on the pan and press →0/T←

The balance will be tared

Insert the sample (item to be measured) into the container.

Pass or fail determination is based on the following conditions.

The comparator symbols light in accordance
with the pass or fail determination.



ionowing conditions.		
Condition	Result	Comparator Symbol
Upper limit value of the checkweighing range < indication	Out of Range	All off
Upper limit value of the pass range < indication    upper limit value of the checkweighing range	НІ	HI
Lower limit value of the pass range ≤ indication ≤ upper limit value of the pass range	PASS	OK
Lower limit value of the checkweighing range ≤ indication < lower limit value of the pass range	LO	LO
indication < lower limit value of the checkweighing range	Out of Range	All off

# CONNECTION AND COMMUNICATION WITH PERIPHERAL DEVICES

With TW/TX/TXB series balances, weight readings, settings and other data can be output to a personal computer or a printer.

This section describes some convenient functions relating to output, and how to connect the balance to a PC or printer (option).

# Convenient Functions Relating to Output

#### Printing / Outputting Automatically (Auto Print Function)

This function allows you to automatically output the displayed weight reading at each weighing without pressing PRINT

Select the output timing from among the following five modes.

	Stable Positive Value	Stable Negative Value	Stable Zero Indication	Pass in Checkweighing Mode	Explanation
Mode 1	0				When stability is detected with a positive value, the value is output.
Mode 2	0	0			When stability is detected with a positive or negative value, the value is output.
Mode 3	0		0		When stability is detected with a positive value, or when the reading has returned to zero, the value is output.
Mode 4	0	0	0		When stability is detected with a positive or negative value or when the reading has returned to zero, the value is output.
Mode 5				0	When the auto print function is used in combination with the checkweighing mode (P page 104) and stability is detected with an "OK" determination, the value is output.

O: Output, Blank: Not output

Press PRINT 3//sec. for about 3 seconds in the weighing mode.

This opens the output menu.

2

#### Select the auto print function.





Check the presence or absence of the stability mark.

What is the current situation?

Stability Mark	Auto Print Function
Lit	ON
Unlit	OFF

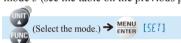
What do you	want to do?
a data	To (

To Set / Update	To Cancel
Press and go to step 3.	Press MENU and go to step 5.
Press MENU and go to step 3.	Go to step <b>5</b> .

3

#### Select the mode for output timing.

Select the output timing from among mode 1 to mode 5 (see the table on the previous page).



As an example, assume here that mode 3 is selected (output with a stable positive value or a stable zero indication).



AP

4

## If necessary, set zero return requirement.



[RET. 50] → MENU [SET]



#### What is zero return requirement?

After the previous sample (item to be weighed) has been removed from the pan, the weight reading must fall below the zero value and stability must be achieved before the next sample is placed on the pan, otherwise there will be no automatic output for this next sample. This function is intended to prevent two or more outputs being made for the same sample. For the zero return value, select either zero or 50% of the weight of the immediately preceding sample. Setting 50% saves time because even if the display doesn't return to zero, as long as stability is achieved, output will be possible if the next sample is placed on the pan.



When "RET. 0" is set:



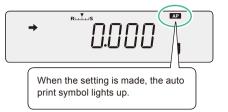


If you are not setting zero return requirement, proceed to step **5**.

∇ Convenient Functions Relating to Output

Return to the weighing mode.





Place the container on the pan and press

The balance will be tared.

Place the sample into the container.

After (the stability mark) lights up, the displayed weight reading is automatically output.

Remove the sample from the pan.

If (the stability mark) lights up at a value close to zero, the displayed weight reading is automatically output.

Printing / Outputting Continuously (Continuous Output Function)

This function allows displayed weight readings to be automatically output continuously in the same timing as the display refresh cycle (approximately 100 msec intervals) while weighing, without having to press PRINT

- Press PRINT 3//sec. for about 3 seconds in the weighing mode.
- 2 Select the continuous output function.



Stability Mark	Continuous Output Function
Lit	ON
Unlit	OFF



Change the setting.

Pressing MENU alternately sets the ON and OFF settings.

MENU [SET]

If OFF is selected, perform step **6**. Steps **7** onward are not necessary in this case.



Set whether starting and ending of the continuous output is performed manually by key operation.



Pressing MENU alternately sets the ON and OFF settings.

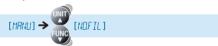
MENU [SET]







Set whether the non-averaged value is output as a continuous output value.



Pressing  $\frac{\text{MENU}}{\text{enter}}$  alternately sets the ON and OFF settings.

MENU [SET]





When ON is set the stability mark is lit.

#### ∇ Convenient Functions Relating to Output

Return to the weighing mode.



When OFF is set for "MANU" in step 4, continuous output starts.

Step **8** is not necessary in this case.



Place the container on the pan and press

The balance will be tared.

Press PRINT (when ON is set for "MANU" in step 4).

After **READY** (the ready symbol) has gone off, displayed weight readings are continuously output.

Place the sample in the container.

Displayed weight readings will be automatically output in the same timing as the display refresh

cycle (approximately 100 msec intervals).

Pausing and re

Pausing and restarting the continuous output function

To pause the function, press ( ) ( ) with the TXB series).

To restart it, press PRINT

When OFF is set for "MANU" in step 4...

"MANU" is set to ON when (1) (1) with the TXB series) is pressed and the continuous output function is temporarily stopped.

Operation of (the communication symbol)

During continuous output, it may appear as though (the communication symbol) is continuously lit.

Note also that if the transmission speed for data output is slow the display will be unstable and the response time of the balance will also be slow.

When connected to a printer...

For reasons linked to the performance of the printer, the data output interval will increase to longer than 100 msec.

## WindowsDirect Communication Function

#### What Is the WindowsDirect Communication Function?

In any Windows application (e.g. Excel or the weight input window of an analytical device), the numerical value displayed at the balance can be transferred to the cursor position just as if it had been entered from the keyboard. The main body of the balance has a keyboard function, so communication software is not required. As long as the status allows key entry, data can be directly sent to the target device.



#### What to do if...

- After installing communications software in the PC and attempting communications, it is not possible to use the WindowsDirect communication function even though the OS is Windows.
  - Refer to communications setting as described in "User-Specified Settings" (FFF page 126)
- To control the balance from a PC, you must use command codes for programming (page 120), not the WindowsDirect function.
- A dedicated tool is required in order to run the WindowsDirect communication function with Windows Vista.
   For details, contact your Shimadzu representative.

#### Setting the Function

◆ Making the settings at the balance

When this setting is made, all of the communications settings are changed to those appropriate for WindowsDirect communication. See "Communication Settings" (1237) page 125).

Press PRINT 3 // sec. for about 3 seconds in the weighing mode.

This opens the output menu.

2 Select WindowsDirect communication.





When  $\longrightarrow$  (the stability mark) is lit up...

The output data format has already been set. If you proceed to the next step in this status the setting will be cancelled and the balance will return to the status immediately before setting.

• When "WIN|" has been selected:



#### ∀ WindowsDirect Communication Function

There are four types of output data format.

Indication	Output Data Format
WINI	Numerical value + [ENTER]
WINI.U	Numerical value, unit symbol + [ENTER]
NIN-	Numerical value + [Tab]
WINU	Numerical value, unit symbol + [Tab]



If you have selected a format with [ENTER] appended...

In some Windows applications, ENTER may cause the current window to close. If this is the case, select a format with [Tab] appended.

Confirm and return to the weighing mode.



This completes the setting procedure at the balance.

When the function is set, **WIN** (the Win symbol) lights up.

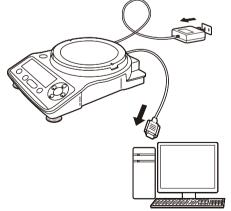


- ◆ Connecting the RS-232C cable
- Press (1) (1) with the TXB series) in the weighing mode.

With a TW/TX series balance, **READY** (the ready symbol) will light up and the standby mode will be established.

With a TXB series balance, the power will be shut off.

- Remove the AC adapter from the power outlet.
- Connect the RS-232C cable to the RS-232C connector on the rear of the balance.
- Connect the RS-232C cable to the PC.



- ◆ Making the settings at the PC As an example, the settings made with Windows XP are explained here.
- Turn on the power to the PC
- 2 Click [start] (→ [Settings]) → [Control Panel].



Click [Accessibility Options] in the Control Panel.

The [Accessibility Options] screen will be displayed.



Enter a check mark at [Use Serial Keys] under the [General] tab.

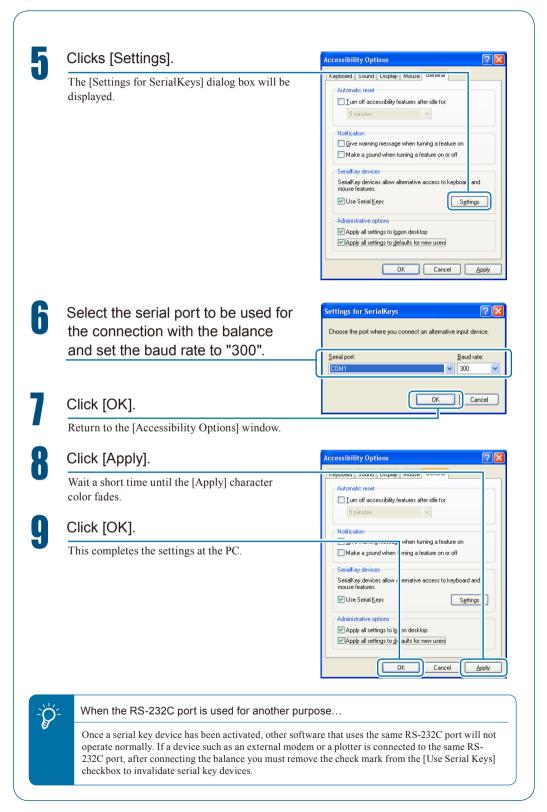


In addition...

- ◆ If you find [Administrative options] under the [General] tab too, enter a check mark here as well as at [Use Serial Keys].
- Remove all check marks from all checkboxes under tabs other than the [General] tab.



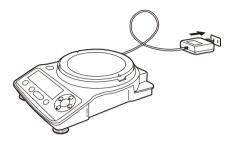
∀ WindowsDirect Communication Function



◆ Checking operation

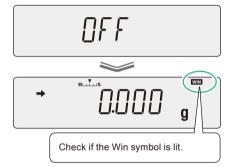
Connect the AC adapter to the power outlet (with the TXB series, press ).

The balance's self check display ( page 31) will be shown.



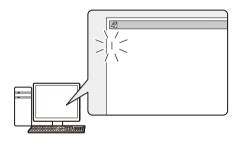
When [OFF] is displayed, press

with the TXB series)
to enter the weighing mode.



At the PC, start up Excel (or another application such as Notepad).

Key entry will be enabled and the cursor will be displayed at the position where entry is possible.



Press PRINT on the balance.

The numerical value displayed on the balance will be transferred to the cursor position.





When the auto print function is used together with the WindowsDirect communication function...

Check that operation is normal even when using the auto print function.

"Printing / Outputting Automatically (Auto Print Function)", page 106

#### ∀ WindowsDirect Communication Function

#### Troubleshooting the WindowsDirect Communication Function

If the WindowsDirect communication function doesn't run properly, check the following points. If this doesn't resolve the problem, contact your Shimadzu representative.

Q1	WindowsDirect communication has been set but it is not operating at all.
A1	<ul> <li>Check the type of communications cable used for the connection (Shimadzu authorized part or another part available on the general market) and the soundness of the connection.</li> </ul>
	<ul> <li>If a USB serial converter is used, depending on the circumstances at the setup there is a possibility that it has been automatically set to a COM port number higher than 4, and in this case you should reassign it to a COM port number that can be used by serial key devices (COM1 to COM4).</li> </ul>
	<ul> <li>It is possible that the driver used as an accessory with the USB serial converter has not been set up properly. Try uninstalling the driver and installing it again.</li> </ul>
	<ul> <li>Some notebook PCs feature a setting for disabling RS-232C ports as a power-saving measure.</li> <li>Before trying to use the WindowsDirect communication function, make the setting that enables the use of RS-232C ports.</li> </ul>
	<ul> <li>Communications with other applications and PCs via a LAN may interfere with the serial key device settings. Try using WindowsDirect communication without using the LAN.</li> </ul>
Q2	The WindowsDirect communication function won't work after I restart the PC.
A2	<ul> <li>Some PCs don't recognize that a serial key device has been set when they start up. For details on how to deal with this, contact your Shimadzu representative.</li> </ul>
Q3	I want to use the WindowsDirect communication function with Windows Vista.
A3	<ul> <li>Windows Vista doesn't have the serial device setting screen that is required to set the WindowsDirect communication function. For details on the setting, contact your Shimadzu representative.</li> </ul>
Q4	Data is input to the PC as garbled characters.
A4	• Either the balance or the PC is not set for the WindowsDirect connection function. Make the settings again by referring to "Setting the Function" ( page 111).
Q5	When data is input into Excel, the cursor doesn't move to another cell.
A5	• If a function for conversion to 2-byte characters is available in Windows, turn the setting for this function off.
	<ul> <li>Click the [Edit] tab under [Options] in Excel and check [Move selection after Enter] (if cells move in response to keyboard input there is no problem).</li> </ul>
	Check the input data in another application (e.g. Notepad).
Q6	The operation is sometimes abnormal.
A6	<ul> <li>Depending on the processing capability of the PC, malfunctions may occur if the communications speed is high. Set 300 bps for the communication speed. Malfunctions may also occur if the interval for data transmission from the balance is too short. Ensure that one batch of data is displayed on the screen before the next batch of data is sent. And if there is limited processing capability, don't use the continuous output function.</li> <li>When data is sent from the balance, don't touch the PC's keyboard or mouse.</li> </ul>

TROUBLESHOOTING

Connecting to a PC (RS-232C)

### **Caution**



Use a correctly connected cable.

The connection method and special accessory RS-232C cable described below do not guarantee normal operation with all types of PC.

When using the WindowsDirect communication function, see "WindowsDirect Communication Function" ( page 111).

#### Cable Connection Method

◆ For IBM PC/AT, DOS/V, and AX PC (D-sub 9-pin) (Straight connection)

PC:	Side		Baland	ce Side
RXD	2		2	TXD
TXD	3		3	RXD
DTR	4		4	DSR
SG	5		5	SG
DSR	6		6	DTR
RTS	7	7	7	CTS
CTS	8	l L	8	RTS
NC	9		9	

#### $\nabla$ Connecting to a PC (RS-232C)

#### Data Format

The details of the data format when standard setting 1 (MDE.1) or data format 2 (DE2) in the user settings has been selected in the communication settings (DE2) page 125) are given below.

#### Standard format

The data format when outputting negative values (for example: -123.456 g) is as shown below. The delimiter is a carriage return.

The data length varies depending on the accompanying information, the number of characters used to indicate units, the delimiter and so on.

Data length for this example: 12 bytes

	0	0 2							•	•	4	
Position	1	2	3	4	5	6	7	8	9	10	11	12
ASCII code	2DH	20H	31H	32H	33H	2EH	34H	35H	36H	67H	20H	0DH
Data	-		1	2	3		4	5	6	g		C/R

No.	Position	Explanation
0	Position 1 (sign)	If the value is positive " " (a space) is entered and if the value is negative "-" (a minus symbol) is entered.
0	Positions 2 to 9 (absolute values)	If not all of the eight locations are used for a numerical value, a code representing a space is entered at the blank positions, as shown in the example.
8	Positions 10 and 11 (units)	If the unit designation comprises one character, a code representing a space is entered at position 11.  If the unit designation comprises three characters, a total of 13 characters is sent.
4	Position 12 (delimiter)	This is a code that represents the delimiter.

◆ When the data length is longer than the standard

#### When outputting data with stability information included

A code representing S or U is appended at the head of the data.

Accordingly, the data length is increased by one byte.

				`	
Position	1	2	3	4	)
ASCII code	53H	2DH	20H	31H	/
Data	s	-		1	
		,			١.

When stable: S (53H) When unstable: U (55H)

#### When the delimiter "C/R+L/F" is selected

Two bytes are required for the delimiter information.

One byte is added after position 12 in the standard format. Accordingly, the data length is increased by one byte.

	\	\	$\overline{}$	
Position	1	11	12	13
ASCII code	2DH	20H	0DH	0AH
Data	- (		C/R	L/F

When there is "OL" or "-OL" (overload) output
 The data format when "OL" is included is shown below.

Data length for this example: 12 bytes

Position	1	2	3	4	5	6	7	8	9	10	11	12
ASCII code	20H	20H	20H	20H	20H	4FH	4CH	20H	20H	20H	20H	0DH
Data						0	L					C/R

When the information is "-OL" (minus overload), the entry at position 1 is changed from a space to "-" (a minus symbol, ASCII code 2DH).

#### ∇ Connecting to a PC (RS-232C)

#### Command Codes

◆ Commands whose final character is a numeral, a letter of the alphabet, or a symbol other than "="

Each command code is sent to the balance with a delimiter appended at the end

#### Example 1:

PRINT (C/R)

This is the same as pressing PRINT

#### Commands whose final character is "="

Each command code is sent to the balance followed by numerals (sometimes including a decimal point) and with a delimiter appended at the end.

#### Example 2:

ID = 1 2 3 4 (C / R) This sets "1234" as the balance ID.

#### Example 3:

UW1 = 1 . 2 3 (C / R)
(Example for models with two places after the decimal point)

This sets 1.23 g as the unit weight for piece counting 1.

#### Example 4:

UW1 = 0 . 0 0 (C / R)
(Example for models with two places after the decimal point)

This clears the unit weight for piece counting 1.

Working from the PC connected to the balance, it is possible to instruct a weighing operation or to display a numerical value of your choice at the balance.

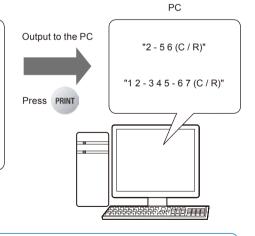
#### Display panel of the balance

• "#=2.56"

2.56

• "#=12.345.67"

12.345.67



## -**`**

#### Output to the PC

In order to distinguish between instruction information from the PC and the balance's weight display data, "." is converted to "-" before output.

#### Echo-back commands

A character string comprising N characters following an echo-back command "{" or "}" and terminated by a delimiter is resent unchanged from the balance (provided unprocessed commands do not remain in the balance's receive buffer, and  $N \le 30$ ).

#### Example 5:

A B C D E F G 1 2 3 4 5	After receiving this command, the balance outputs A B C D E F G 1 2 3 4 5 (C/R).
(C / R)	When a printer is used in combination with the balance, this character string can be printed by the printer (printing of any required character string).



#### To print with the printer

Only use upper case letters of the alphabet, numerals and some symbols (including the decimal point and signs), and limit the string to within 15 characters.

#### ◆ Command list

#### Data output

Command	Function			
D01	Continuous output			
D02	Continuous output at stability			
D03	Continuous output with stability information			
D04	Forced single output			
D05	Single output			
D06	Auto print setting			
D07	Single output with stability information			
D08	Single output at stability			
D09	Cancel output			

#### Key operation

Command	Function	
BREAK	Draok kov	
Q	Break key	
CAL	Calibration key	
TARE	Zero setting / taring key	
T		
PRINT	Output key	



#### Acceptance of commands

Depending on the status of the balance, even though a command is output it may not be accepted, with the display of "COM ERR".

#### $\nabla$ Connecting to a PC (RS-232C)

#### Application weighing

Command	Function				
R	Cancels application weighing mode setting				
Piece counting					
PCS□	Sets the piece counting (PCS) mode	□: 1 to 5 mode numbers			
$UW\square = XX.XXX$	Sets the unit weight	XX.XXX : Setting value			
UW□	Reads the unit weight*				
UB□=XXX	Sets the reference number of pieces	XXX : Reference number of pieces value			
UB□	Reads the reference number of pieces				
RECAL	Recalculates the unit weight				
Percentage weighing					
G	Switches between percentage (%) and gram un	its			
%1	Sets the percentage weighing mode "%" can also be used.				
Formulation					
M	Sets the formulation mode				

<sup>\*</sup> With the TWC\*\*3L and TXC\*\*3L, gram units are displayed in 0.0002 g intervals. When a value that the balance cannot display has been set with command  $UW\square$ , however, the value set with the command is used for calculations.

#### Other functions

Command	Function				
Comparator					
TRGT	Establishes the target mode				
TARGET = XX.XX	Sets the target in the target mode	VV VV. Catting and he			
LIMIT = XX.XX	Sets the target range in the target mode	XX.XX: Setting value			
CHKW	Establishes the checkweighing mode				
OVR.RNG = XX.XX	Sets the checkweighing range upper limit value in the checkweighing mode				
UND.RNG = XX.XX	Sets the checkweighing range lower limit value in the checkweighing mode				
HI.LIM = XX.XX	Sets the pass range upper limit value in the checkweighing mode				
LO.LIM = XX.XX	Sets the pass range lower limit value in the checkweighing mode				
GO	Reads the results [Response command] HL (above "too heavy" range) HI (too heavy) OK (appropriate weight, pass)				
	LO (too light) LL (below "too light" range)				

#### System-related commands

Command	Function			
ID = XXXX	Sets the balance ID XXXX: Setting value			
ID	Reads the balance ID			
STATE	Outputs the setting details			

#### Commands relating to calibration

Command	Function		
ECAL	Starts external calibration		
ECAL.W = XXX.XXX	Sets the reference weight value (W ref) for calibration XXX.XXX: Setting value		
ETEST	Starts an external calibration check		
ICAL	Executes calibration with the internal weight		
ITEST	Executes a calibration check with the internal weight		

#### Commands relating to zero / taring

Command	Function	
ZRNG = X.XXX	Sets the zero range	X.XXX: Setting value

#### Commands relating to unit registration

Command	Function			
g	Sets gram units			
mg	Sets milligram units (only accepted by mo	odels capable of displaying 0.001 g)		
kg	Sets kilogram units			
ct	Sets carat units			
mom	Sets momme units			
CU□	Sets / cancels user-specified units	□ 0: Cancel, 1: Set		
UCOFF = X.XXXX	Sets the conversion factor for user- specified units X.XXXX: Setting value			
UDIG = X.XXX	Sets the minimum displayed value for user-specified unit conversion	X.XXX: Minimum displayed value		

#### Other companies' commands

Command	Function	
TI	Immediate taring (Mettler)	
S	Single output at stability (Mettler)	
SI	Immediate single output (Mettler)	
SIR	Continuous output (Mettler)	
SR	Continuous output at stability (Mettler)	
(ESC) P	Immediate single output (Sartorius) ESC = &H1B	
(ESC) T	Immediate taring (Sartorius) ESC = &H1B	

#### Others

Command	Function			
"_" (space)	Buffer clear command			
#=XXXXXXX	Enters and displays a numerical value XXXXXXX : Numerical value			
{□□	Echo-back mode	□□: Character string		

## Connecting to a Printer

TW/TX/TXB series balances can be connected to the following electronic printers (available as options).

- EP-80 electronic printer
- EP-90 electronic printer

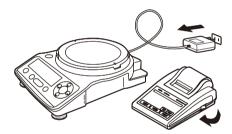


Outputting to a printer while simultaneously using the WindowsDirect communication function...

This is possible with the EP-80 and EP-90 electronic printers. For details, refer to the printer instruction manuals.

When using a printer, connect it to the balance by following the procedure below.

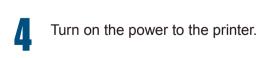
Turn off the power to the balance and the printer.

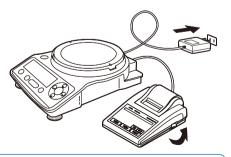


Using the cable supplied as an accessory with the printer, securely connect the DATA I/O connector at the balance and the connector at the printer.



Turn on the power to the balance.







What to do if...

- When turning the power off, turn off the power to the printer first, then the power to the balance.
- For more information on the printer, see the printer instruction manual.

# Communication Settings

This section explains the menu settings that determine the communication specifications when the balance is connected to a PC, printer, or other device.

For information on the WindowsDirect communication function, see "WindowsDirect Communication Function" ( page 111).

The settings made here are effective simultaneously for RS-232C and the DATA I/O communication ports. If you are connecting the printer to the DATA I/O connector, set the communication specifications of the balance to "MODE1".

The default setting is "MODE1".

Apart from this default setting, another five modes comprising frequently used combinations of communication settings are provided.

Selecting one of the settings from "MODE1" to "MODE5" allows you to set all of the following items at once: baud rate (communication speed), parity (bit length), stop bit, handshake, data format, delimiter.

"Standard Settings (MODE)", page 126

The user can set each item according to requirements.

"User-Specified Settings", page 126

	/					/
WindowsDirect Communication	Standard Settings 1	Standard Settings 2	Standard Settings 3	Standard Settings 4	Standard Settings 5	User- Specified Settings
WINI etc.	MODE. I	MODE.2	MODE.3	MOJE.4	MOJE.S	MOJE.U
Shimadzu	Shimadzu (standard)	Shimadzu (responses given*)	Mettler	Sartorius	A&D	-
300	1200	1200	2400	1200	2400	Any required setting
None (8)	None (8)	None (8)	Even (7)	Odd (7)	Even (7)	Any required setting
1	1	1	2	2	2	Any required setting
Hardware	Hardware	Hardware	OFF	Hardware	OFF	Any required setting
WindowsDirect communication	Shimadzu standard	Shimadzu standard	Mettler standard	Sartorius standard	A&D standard	Any required setting
WindowsDirect communication	C/R	C/R	C/R+L/F	C/R+L/F	C/R+L/F	Any required setting
	Communication  WINI etc.  Shimadzu  300  None (8)  1  Hardware  WindowsDirect communication  WindowsDirect	Shimadzu Shimadzu (standard)  None (8)  None (8)  None (8)  Hardware  WindowsDirect communication  WindowsDirect  WindowsDirect  WindowsDirect  WindowsDirect  C/R	Communication Settings 1 Settings 2  WINT etc. MUJE. I MUJE. Shimadzu (responses given*)  300 1200 1200  None (8) None (8) None (8)  1 1 1  Hardware Hardware Hardware  WindowsDirect communication standard  WindowsDirect C/R C/R	Communication Settings 1 Settings 2 Settings 3  WIN1 etc. MOJE. I MOJE.2 MOJE.3  Shimadzu (standard) Shimadzu (responses given*)  300 1200 1200 2400  None (8) None (8) None (8) Even (7)  1 1 1 2  Hardware Hardware Hardware OFF  WindowsDirect communication standard Shimadzu standard  WindowsDirect C/R C/R C/R+L/F	Communication       Settings 1       Settings 2       Settings 3       Settings 4         WIN1 etc.       MOJE. I       MOJE. I       MOJE. I       MOJE. I         Shimadzu (standard)       Shimadzu (responses given*)       Mettler       Sartorius         300       1200       1200       2400       1200         None (8)       None (8)       Even (7)       Odd (7)         1       1       1       2       2         Hardware       Hardware       OFF       Hardware         WindowsDirect communication       Shimadzu standard       Shimadzu standard       Mettler standard       Sartorius standard         WindowsDirect WindowsDirect       C/R       C/R       C/R+L/F       C/R+L/F       C/R+L/F	Communication         Settings 1         Settings 2         Settings 3         Settings 4         Settings 5           WIN1 etc.         MODE.1         MODE.2         MODE.3         MODE.4         MODE.5           Shimadzu (standard)         Shimadzu (responses given*)         Mettler         Sartorius         A&D           300         1200         1200         2400         1200         2400           None (8)         None (8)         Even (7)         Odd (7)         Even (7)           1         1         1         2         2         2           Hardware         Hardware         OFF         Hardware         OFF           WindowsDirect communication         Shimadzu standard         Shimadzu standard         Standard         Standard           WindowsDirect communication         C/R         C/R+L/F         C/R+L/F         C/R+L/F

The balance can return responses to commands from a PC.
When a command is received normally, OK (C/R) is returned and when a command is received abnormally, NG (C/R) is returned.

#### ∇ Communication Settings

#### Standard Settings (MODE)

Make a selection from the setting combinations "MODE1" to "MODE4".

Press PRINT 3 //sec. for about 3 seconds in the weighing mode.

This opens the output menu.

Select communication setting.





• When "MODE2" is selected





Return to the weighing mode.



User-Specified Settings

In this setting each of the communication settings can be set according to the user's requirements.

Press PRINT 3 // sec. for about 3 seconds in the weighing mode.

This opens the output menu.

Select user-specified setting.







Make the communication settings according to your own requirements.

Set the following items as necessary.





BbZ<sub>~</sub>

rate.) MENU [SET]

Indication	<b>3</b> .300	B.500	B. 1200	11.2400	19800	1.9600	B. 19.2K	1384K
Baud rate	300 bps	600 bps	1200 bps	2400 bps	4800 bps	9600 bps	19.2k bps	38.4k bps

#### Setting the parity (bit length)

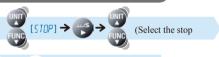




parity.) MENU [SET]

Indication	PNONE	P.D]]]	P.El'EN
Parity (bit length)	No parity, 8-bit length	Odd parity, 7-bit length	Even parity, 7-bit length

#### Setting the stop bit





bit.) MENU [SE7]

Indication	5. 1	5. 2	
Stop bit	Stop bit = 1 bit	Stop bit = 2 bits	

#### Setting the handshake





of handshake.) MENU [SET]

Indication	HS.OFF	H5.HN	HS.SN	H5.TIM
Handshake	No handshake	Hardware handshake	Software handshake	Timer handshake

#### ∇ Communication Settings



#### What to do if...

The default setting is "hardware handshake".

- When connecting to a printer, select "hardware handshake".
- ◆ When connecting to a PC, select "no handshake".

#### Setting the data format

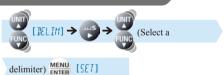


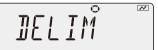


data format.) MENU [SE7]

Indication	]F. I	]]F.2	]]F.3	]][:4	JF.FRE
	Data format 1	Data format 2	Data format 3	Data format 4	Free format
Data format	This is Shimadzu's standard format. Normally, make this setting.	This is an expansion of the data format 1 function.	This is the same format as used by Mettler balances.S	This is the same format as used by Sartorius balances.	This is a format that allows the leading bytes and number of send data to be set freely.  The leading bytes can be set in the range 1 to 17 and the number of send data can be set in the range 8 to 23.

#### Setting a delimiter





Delimiter: A symbol used to partition individual data items and individual commands

Indication	[R	LF	[R+LF	COMMR	ИINI ИINI.U ИIN- ИINU
Delimiter	CR	LF	CR+LF	Comma	WindowsDirect communication *

<sup>\*</sup> Batch set all of the communication settings for the WindowsDirect communication function by following the procedure in "Setting the Function" ( page 111).



#### Return to the weighing mode.



# Output Timing Change Function

Data can be set to output without waiting for detection of stability (immediate output), or to output only after detecting stability (output after stability), when PRINT is pressed.

Press PRINT 3//sec. for about 3 seconds in the weighing mode.

This opens the output menu.

2 Select the output timing change function.



Stability Mark	Output Timing Change Function
Lit	When "immediate output" is set
Unlit	When "output after stability" is set





Change the setting.

Pressing MENU alternately selects "immediate output" and "output after stability".

MENU [SET]





When "immediate output" is set, the stability mark is lit.

Return to the weighing mode.



# Maintaining the Balance

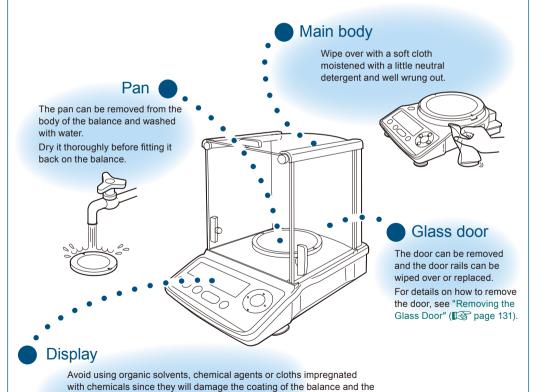
### **Caution**



Before starting maintenance on the balance, disconnect the AC adapter from the power outlet.

If you carry out maintenance with the AC adapter left plugged into the power outlet, you may sustain an electric shock.





Removing the Glass Door

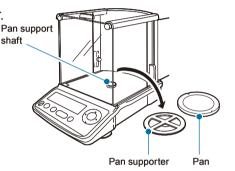
With small pan models of the TW/TX series of balances, the glass door can be removed to clean the door rails.

## **!** Caution



Handle the glass door with due care.

- Take care when handling the glass door so as not to crack it.
- Take care not to injure your hands on the door rail.
- Exercise due care when handling broken glass.
- Remove the pan and pan supporter.



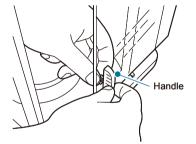
Turn the knob on the inner side of the handle to remove the handle.

## **!**Caution



Do not touch the pan support shaft.

This could damage the balance.



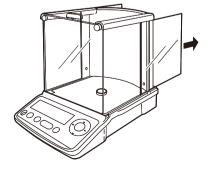
Pull the glass door out from the rear.

## **↑** Caution



When fitting the glass door, be sure to fit the knob.

If you forget to fit the knob the glass door could fall off.



## Inspection

Since the balance may develop error due to its application and environment of use, it must undergo both daily and periodic inspections in order to properly maintain its required performance and functions.

However, since the management standards governing the content of these inspections (methods, judgment criteria, etc.) will differ depending on the purpose of use, management goals, they must be determined by the customer.

If the content of the inspections is made too lax, the risk that you will continue to use the balance without discovering an abnormality increases, but if it is excessively strict it may reduce working efficiency, so you should take the care to devise balanced inspection content, considering the risks, the performance that is required in the work to be done.

This section indicates the guidelines for daily inspections and periodic inspections.

Please use these guidelines for reference when deciding the practical details of your own inspections.

#### Daily Inspections

Daily inspections are inspections performed on a daily basis (for example before starting work) by the person who actually uses (or manages) the balance.

The points inspected in daily inspections can, if you like, be reduced to the minimum necessary.

Here are some examples for your reference.

	Daily Inspection [Reference Example 1]	Daily Inspection [Reference Example 2]
Frequency of inspection	Once per day	Once to several times per day (as required)
Inspection timing	Before the start of work	Before the start of work and when performing important weighing operations
Method of inspection	Observe the instrumental error at a single point.  Set the "observation point" as a point a little above the upper limit value of the range in which the balance is actually used to weigh.	Observe the instrumental error at a single point. As the point to be observed before the start of work, set a point a little above the upper limit value of the range in which it is possible that actual measurements will be made.
Criterion of judgment	To be accurate to within ±5 at one decimal place to the right of the digit where accuracy is required when actually weighing with the balance.	To be accurate to within ±5 at one decimal place to the right of the digit where accuracy is required when actually weighing with the balance.



#### What is instrumental error?

This is the amount of the discrepancy between the value indicated by the balance and the correct value.

It is assessed as the difference between the weight reading when a weight that corresponds to the observation point is weighed on the balance and the actual weight value of that weight. For details on weights, see "About Weights" ( page 134).

TROUBLESHOOTING

#### Periodic Inspections

Periodic inspections are inspections that are performed periodically (for example once a year). The content of periodic inspections must cover all aspects including performance and functions.

An overview is given below.

	Overview of Periodic Inspection [Reference Example]	
Frequency of inspection	Once a year	
Inspection timing	Any day during the established month	
Method of inspection	Check for abnormalities in the following functions and external appearance.  • Display panel  • Menu operation keys / operation keys  • Pan  • Level	
	Check the following • Repeatability:	weigh a weight that corresponds to approximately half of the weighing capacity of the balance five to ten times and assess the dispersion in the weight readings obtained.
	Eccentric error:	Assess the difference in the weight readings obtained when a weight corresponding to one fourth to one third of the weighing capacity of the balance is placed in the center of the pan and at a position shifted from the center by a specified distance.
	• Instrumental error:	Decide on three to five observation points and assess the difference between the values obtained when weights corresponding to these points are weighed on the balance and the actual weight values of the weights.
Criterion of judgment	To be accurate to within ±5 at one decimal place to the right of the digit where accuracy is required when actually weighing with the balance.	

For details on weights, see "About Weights" ( page 134).

## **About Weights**

In order to establish and maintain the performance of the balance, weights must be used to accurately adjust the balance's scale, and to check its adjustment.

With the TW/TX/TXB series balances, weights are used when performing calibration ( page 54) and inspections ( page 132) in the environment in which the balance is actually used. The weights should be prepared in advance and managed properly.

#### Types of Weight and Their Selection

There are many types of weights.

Select the appropriate weights for the specifications of your balance by referring to the following table.

#### Selecting the class of weight

As the main form of classification, weights are normally divided into classes according to their degree of accuracy.

Select the most appropriate class of weights to be used for calibration and inspection of the balance, based on the type of the balance.

The table below shows the classes of weight and the applicable balances.

Class of Weight	Applicable Type of Balance			
Class of Weight	Minimum Indication	Resolution*	Common Name	
E2	Less than 1 mg	Around 1/1,000,000 or better	Analytical balances	
F1	1 mg or greater	Around 1/100,000 or better	Toploading balances	
F2	1 mg or greater	Around 1/100,000 or lower	Toploading balances	
M1	10 mg or greater	Around 1/10,000 or better	Scales, etc.	

<sup>\* &</sup>quot;Resolution" means: minimum indication / weighing capacity

#### Selecting the calibration weights to be used

Now you must select the "indicated weight" of the weight to be used (how many grams it should be).

The weights of weights are set with the smallest at 1 mg and progressing in the sequence 1 mg, 2 mg, 5 mg, ... as shown below.

 $1~\text{mg},\,2~\text{mg},\,5~\text{mg},\,10~\text{mg}$  ...  $1~\text{g},\,2~\text{g},\,5~\text{g},\,10~\text{g},\,20~\text{g},\,50~\text{g},\,100~\text{g}$  ...

When selecting a weight to be used for calibrating a balance, you are recommended to select one that is close to the weighing capacity of the balance.

The table below shows the recommended calibration weights to be used for balances with different weighing capacities.

Weighing Capacity of Balance	Recommended Weight of Weight for Calibration
64 g (320 ct)	60 g (50 g + 10 g)
124 g (620 ct)	100 g
220 g	200 g
320 g	300 g (200 g + 100 g)
420 g	400 g (200 g + 200 g)
620 g	600 g (500 g + 100 g)
2200 g	2 kg
3200 g	3 kg (2 kg + 1 kg)
4200 g	4 kg (2 kg + 2 kg)
6200 g	6 kg (5 kg + 1 kg)

For information on the range of weights that can be used to calibrate balances (i.e. values that can be entered as the weight value) see "Calibration range with external weights" (Papage 145) in "Specifications".

It is also possible to calibrate a balance with a weight that is not close to the weighing capacity of the balance.

However, if you do this, when weighing in the range that exceeds the weight value that was used for calibration, the performance may deteriorate proportionately (the instrumental error may become larger).

# 12 TROUBLESHOOTING

## What to Do If....

Symptom	Probable Cause(s)	Countermeasure	See:
Nothing is displayed on the display panel.	<ul> <li>The power cable is disconnected.</li> <li>The main switch on the distribution panel is off.</li> <li>The power supply voltage is wrong.</li> </ul>	<ul> <li>Check the power supply and voltage and make the connections correctly.</li> </ul>	Page 145
The display doesn't change when a sample (item to be weighed) is placed on the pan.	● The pan has been displaced.	Set the pan correctly on the balance.	Page 27
The display fluctuates and (the stability mark) does not appear readily.	• The balance has been installed in an unstable environment.	<ul> <li>Eliminate the effects of vibration and air movement.</li> <li>Install the balance on a robust platform.</li> </ul>	Page 24
	• The pan supporter caps (TX series large pan models only) have come off.	• Fit the pan supporter caps (TX series large pan models only).	Page 27
	• The protective in-use cover is touching the pan.	<ul> <li>When using the protective in- use cover, make sure that it is fitted snugly against the surface of the balance body.</li> </ul>	_
	• The glass door of the windbreak is open (TW/TX series small pan models only).	Close all the glass doors before reading the display.	_
The weighing result is	<ul> <li>Span calibration has not been performed.</li> </ul>	Perform span calibration.	Page 56
not accurate.	• Is the display at zero before weighing?	• Press to set the display at zero before weighing.	Page 38
The units that you want to use are not displayed.	The units that you want to use have not been set.	Ser the units that you want to use for UNIT	Page 83
Menu operations are not possible.	Menu operation is locked.	Release the menu lock.	Page 52
The WindowsDirect communication function cannot be used.	For details, see "Troubleshooting the WindowsDirect Communication Function".		

# Responding to Messages

Message Display	Probable Cause(s)	Countermeasure	See:
(Hardware error)	<ul> <li>There is a fault in the hardware, such as the temperature sensor or internal weight mechanism (TW series only).</li> <li>There is an error in the internal system data.</li> </ul>	Disconnect the AC adaptor or remove the batteries and turn the power back ON. If the same message is still displayed, contact your Shimadzu representative.	Page 31
(Span calibration error)	<ul> <li>The balance has a large drift of the zero point or sensitivity.</li> <li>A container is placed on the pan.</li> <li>The pan is displaced.</li> <li>The wrong weight has been placed on the pan.</li> </ul>	<ul> <li>Press b (</li></ul>	Page 56 Page 60
(Numerical value entry error)	Either a mistake has been made when entering the value or the value is not appropriate.	<ul> <li>After the error is displayed, the balance returns to the status immediately before the error occurred. Enter the correct numerical value.</li> </ul>	Page 49
(Operation error)	• The operation used is wrong.	• After the error is displayed, the balance returns to the status immediately before the error occurred. At this point, follow the correct operation.	_
(External input error)	An unrecognizable command code has been received.	• After the error is displayed, the balance returns to the status immediately before the error occurred. At this point, set the correct command code.	Page 120
OL - OI	<ul> <li>The pan is displaced.</li> <li>The pan supporter caps (TX series large pan models only) have come off.</li> </ul>	<ul> <li>Set the pan correctly on the balance.</li> <li>Fit the pan supporter caps (TX series large pan models only).</li> </ul>	Page 27
(overload)	<ul> <li>The weighing capacity has been exceeded.</li> </ul>	<ul> <li>Use the balance within its weighing capacity.</li> </ul>	Page 145
(Operation aborted)	The calibration or standard value setting operation has been aborted.	• After this is displayed, the balance returns to the operable state.	_
(Waiting for permission for the operation)	This message is displayed in order to avoid unnecessary key operations.	• After this is displayed, the balance returns to the operable state.	_
(Load detected)	• There was something placed on the pan when calibration was started.	Take the item off the pan. The message will be cleared automatically and you will be able to continue calibration.	Page 56

# Turning the Power ON and OFF

#### Auto Power-Off Function

When the auto power-off function is turned on, the liquid crystal display will go fully off or the power will be shut off automatically if there is no weighing or key operation during the set time.

- TW/TX series: The liquid crystal display goes fully off.
- TXB series: The power is shut off.
- Press MENU in the weighing mode.

This opens the main menu.

2 Select the auto power-OFF function.



Check the presence or absence of the stability mark.



What is the current situation?

Stability Mark	Auto Power-Off Function
Lit	ON
Unlit	OFF

What do you want to do?

	To Set / Update	To Cancel
	Press and go to step <b>3</b> .	Press MENU and go to step 4.
•	Press MENU and go to step 3.	Go to step 4.

Enter the time (in minutes).

(Enter the time (in minutes).) → MENU [SET]

"Entering Numerical Values", page 49

f S

Setting time for auto power-off function

The upper limit time which can be set for the auto power-off function is 10 minutes.

When ON is set the stability mark is lit.

4

Return to the weighing mode.

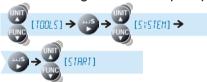


#### Setting the Startup Display

Select the startup display from one of the three following types.

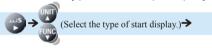
Weighing mode	After the power is turned on, the balance proceeds automatically to the weighing mode.	
OFF display	After the power is turned on, the balance stops with the "OFF display". When any of the keys is pressed during the OFF display the balance automatically proceeds to the all segments lit display and then to he weighing mode.	
All segments lit	After the power is turned on, the balance stops with the "OFF display". When any of the keys is pressed during the OFF display, the balance stops with all display segments lit. Pressing while all segments are lit takes you to the weighing mode.	

- Press MENU in the weighing mode.
  - This opens the main menu.
- Select setting of the startup display.



START

Select the type of startup display.



MENU [SET]

(the stability mark) lights up for the set start display.

• Weighing mode



OFF display



· All segments lit



Return to the weighing mode.



The startup display is now set.

## Backlight ON/OFF (TXB Only)

This setting can only be made with TXB series balances (with the TW/TX series, the backlight is ON all the time).

Press MENU in the weighing mode.

This opens the main menu.

Select the backlight.



JELIT	
Check the presence or absence of the	_

stability mark.

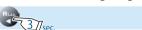
Stability Mark	Backlight	
Lit	ON	
Unlit	OFF	

Change the setting.

Pressing MENU alternately sets the ON and OFF settings.

MENU [SET]

Return to the weighing mode.







When ON is set the stability mark is lit.



#### Backlight auto OFF

Even when the backlight setting is made ON (lit), the backlight automatically goes off if there is no key operation or change in the loading status on the pan for 15 seconds.

# Changing the Password

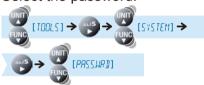
To execute menu reset ( page 51), to set or cancel menu lock ( page 52), or to execute calibration of the internal weight ( page 64), you have to input a password.

"9999" is set as the default password, but this can be changed by following the procedure below.

Press MENU in the weighing mode.

This opens the main menu.

Select the password.



PR55.WR]

Enter the current password.

MENU (Enter the current password.)



Enter the new password.

MENU [[]K] (Enter the current password.)

"Entering Numerical Values", page 49



P- 1234

Confirm.

MENU [OK7]

To cancel at this point, press (1) (1) with the TXB series). The balance will return to the status after step 2, without setting the value entered in step 3.

To confirm the password, proceed as follows.

MENU [SET] → [PRSSMR]]

Return to the weighing mode.



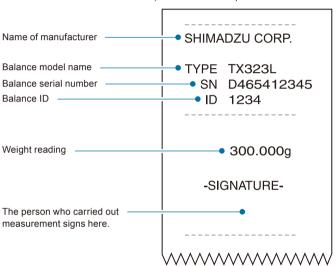




## GLP Output Function

On turning the GLP output function ON, you can add the balance ID and other information to the calibration record ( page 67) and weight reading outputs.

Example printout from printer (When the GLP output function is set to ON)



- Setting the GLP Output Function
- Press CAL for about 3 seconds.

  This opens the calibration menu.
- Select the GLP output function.

[GLP.DUT]

Stability Mark	GLP Output Function
Lit	ON
Unlit	OFF



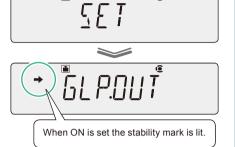
TROUBLESHOOTING

3

#### Change the setting.

Pressing MENU alternately sets the ON and OFF settings.

MENU [SET]





Return to the weighing mode.





On setting the GLP output function to ON and outputting weight readings...

A long time is required to output one weight reading.

In addition, when the balance is used in combination with both a PC and printer (option), data may not be printed correctly at the printer. See the setting conditions below.

Handshake Settings in the Communication	Rough Time Required for Output of One Weight Reading			
Settings ( page 126)	Printer Only	PC Only	Both Printer and PC used	
OFF	Approx. 10 sec.	Approx. 10 sec.	Correct printing is not possible	
SW (software)	Approx. 33 sec.	Approx. 33 sec.	Approx. 33 sec.	
HW (hardware)	Approx. 10 sec.	Approx. 10 sec.	Correct printing is not possible.	
TIM (timer)	Approx. 60 sec.	Approx. 60 sec.	Approx. 60 sec.	



On setting the GLP output function to ON and using the command code "D01 (continuous output)"...

No items other than weight readings are output.

#### Setting a Balance ID

When managing multiple balances, by setting a four-digit management number (ID) and turning the GLP output function ON, you can add the balance ID to calibration records (page 67) and weight reading outputs.

Press MENU in the weighing mode.

This opens the main menu.

Select setting of a balance ID.



BAL.IĴ

Enter the required numerals (max. 4 digits).





The default ID is "0000".





Return to the weighing mode.



# **Specifications**

# TW/TX Series

Model Name	TWC323L TXC323L	TWC623L TXC623L	TW223L TX223L	TW323L TX323L	TW423L TX423L	TX2202L	TX3202L	TX4202L	
Weighing capacity	320 ct (64 g)	620 ct (124 g)	220 g	320 g	420 g	2200 g	3200 g	4200 g	
Minimum indication	0.001 ct (0.0002 g)	0.001 ct (0.0002 g)	0.001 g 0.001 g 0.001 g		0.01 g	0.01 g	0.01 g		
Range of external weights for calibration	10 - 64 g	10 - 124 g	100 - 220 g	100 - 320 g	100 - 420 g	1000 - 2200 g	1000 - 3200 g	1000 - 4200 g	
Repeatability (standard deviation)	≤ 0.0	002 g	≤ 0.001 g ≤ 0.01 g						
Linearity	± 0.0	004 g		± 0.002 g			± 0.02 g		
Response time *1	3.0 se	3.0 seconds 2.5 seconds							
Ambient temperature		5 - 40 °C							
Temperature coefficient for sensitivity (10 - 30 °C)		± 3 ppm/°C							
Pan size (mm)	Appro	οx. φ80	1	Approx. \$110	)	Approx.	167 (W) ×	181 (D) *2	
Main body dimensions (mm)	A	pprox. 206	(W) × 291	(D) × 241 (I	Н)	200 (W)	Approx. × 291 (D)	× 80 (H)	
Main body weight	1 **	rox. 4.1 kg rox. 3.8 kg		approx. 4.	_	1	approx. 3.	_	
Display				LCD with	backlight				
Power requirements	AC adaptor (Output 12 V, 1 A)								
I/O terminal				RS-232C,	DATA I/O				

<sup>\*1</sup> The response time is a representative value.

<sup>\*2</sup> The size of the pan is the dimension of the face on which the sample (thing being weighed) is placed. The dimension expresses the flat face size of the pan. Since the pan has a tapered shape, its outer dimension is a little larger.

### $\nabla$ Specifications

# TXB Series

Model	Name	TXB222L	TXB422L	TXB622L	TXB2201L			
Weighing capa	acity	220 g	420 g	620 g	2200 g			
Minimum indi	cation		0.01 g		0.1 g			
Range of exter for calibration		100 - 220 g 100 - 420 g 100 - 6		100 - 620 g	1000 - 2200 g			
Repeatability (standard devi	ation)	≤ 0.01 g		≤ 0.1 g				
Linearity		± 0.01 g	± 0.	02 g	± 0.1 g			
Response time	*1		2.0 se	conds				
Ambient temp	erature		5 - 40 °C					
Temperature consensitivity (10 - 30 °C)	oefficient for	± 15 ppm/°C	± 10 ppm/°C	± 5 ppm/°C	± 15 ppm/°C			
Pan size (mm)			φ160					
Main body din	nensions (mm)		Approx. 199 (W)	× 260 (D) × 77 (H)				
Main body we	ight		Approx	1.5 kg				
Display			LCD with	backlight				
_	AC adaptor		Output 1	2 V, 1 A				
Power requirements	Dry cell batteries	Six size AA alkaline dry cell batteries For 40 hours of continuous use (Back light off) *2						
I/O terminal		RS-232C, DATA I/O						

Model	Name	TXB4201L	TXB6201L	TXB621L	TXB6200L	
Weighing capa	ncity	4200 g	6200 g	620 g	6200 g	
Minimum Ind	ication		0.1 g		1 g	
Range of exter for calibration		1000 - 4200 g 1000 - 6200 g		100 - 620 g	1000 - 6200 g	
Repeatability (standard devi	ation)		≤ 0.1 g		≤ 1 g	
Linearity		± 0.	2 g	± 0.1 g	± 1 g	
Response time	*1		2.0 se	conds		
Ambient temp	erature		5 - 4	0 °C		
Temperature consensitivity (10 - 30 °C)	oefficient for	± 10 ppm/°C	± 5 ppm/°C	± 20 ppm/°C		
Pan size (mm)		φ160		φ110	φ160	
Main body din	nensions (mm)		Approx. 199 (W)	× 260 (D) × 77 (H)		
Main body we	ight		Approx	1.5 kg		
Display			LCD with	backlight		
D.	AC adaptor		Output 1	2 V, 1 A		
Power requirements	Dry cell batteries			AA alkaline dry cell batteries f continuous use (Back light off) *2		
I/O terminal			RS-232C,	DATA I/O		

<sup>\*1</sup> The response time is a representative value.

<sup>\*2</sup> When the backlight is lit, the time that the balance can be used continuously is reduced.

# **Maintenance Parts**

# TW/TX Series

#### ◆ Maintenance parts list

Part Name	Part Number (P/N)	Remarks
Pan (large pan)	321-64587	
Pan (small pan)	321-41418-10	
Pan (carat)	321-41225	TW/TX series for carat use
Pan with grip	321-41906-01	TW/TX series for carat use
Pan ring	321-41205-11	TW/TX series for carat use
Pan supporter (small pan)	321-64589	
Pan supporter (carat)	321-64518	TW/TX series for carat use
Underplate (small pan, carat)	321-64593	TW/TX series, small pan / for carat use
Pan supporter cap (large pan)	321-64591	
Glass door ASSY (right)	321-64583-01	TW/TX series, small pan / for carat use
Glass door ASSY (left)	321-64583-02	TW/TX series, small pan / for carat use
Glass door ASSY (top)	321-64581	TW/TX series, small pan / for carat use
Mounting knob for glass door	321-62787-01	TW/TX series, small pan / for carat use

## ◆ Optional

Part Name	Part Number (P/N)	Remarks
Electronic printer EP-80	321-62675	Impact dot type, can be used with the WindowsDirect communication function
Electronic printer EP-90	321-62675-10	The EP-80 with a numeric keypad
RS-232C cable	321-61967	D-Sub 9-pin for DOS/V (length 1.5 m)
USB – serial conversion kit	321-62520-05	With cable (321-61967)
All-surface protective cover (5 pcs.)	321-64523-10	Specifically for TX series large pan models
Display panel protective cover (5 pcs.)	321-64522-10	TW/TX series, small pan / for carat use
Level screws	321-64540	

#### 

# TXB Series

#### ◆ Maintenance parts list

Part Name	Part Number (P/N)	Remarks
Pan (large pan)	321-63871	
Pan (small pan)	321-41418-10	
Pan supporter (large pan)	321-63873	
Pan supporter (small pan)	321-63835	
Pan ring (large)	321-63830	
Pan ring (small)	321-63831	
Battery cover	321-63838	

## ◆ Optional

Part Name	Part Number (P/N)	Remarks
Electronic printer EP-80	321-62675	Impact dot type, can be used with the WindowsDirect communication function
Electronic printer EP-90	321-62675-10	The EP-80 with a numeric keypad
RS-232C cable	321-61967	D-Sub 9-pin for DOS/V (length 1.5 m)
USB – serial conversion kit	321-62520-05	With cable (321-61967)
All-surface protective cover (5 pcs.)	321-63827-12	Specifically for the TXB series (common to large pan and small pan)
Display panel protective cover (5 pcs.)	321-63827-11	Specifically for the TXB series (common to large pan and small pan)
Level screws	321-64540	

<sup>\*</sup> The part numbers, specifications, etc. indicated here are subject to change without notice.

# List of Functions That Can Be Used in Combination

A correspondence table for application functions, comparator functions and output functions is shown below. It shows whether functions can be used in combination with each other or not.

		Applicat	ion Function	on Mode	Comp	arator		Out	put Functi	ons	
		Piece Counting	Percentage Weighing	Formulation	Target Mode	Checkweighing Mode	WindowsDirect Communication Function	Continuous Output	Auto Print	Output Timing Change Function	GLP output function
Applicati	Piece Counting		×	×	0	0	0	Δ	0	0	0
Application Function Mode	Percentage Weighing	×		×	0	0	0	Δ	0	0	0
on Mode	Formulation	×	×		0	0	0	×	×	×	0
Comparator	Target Mode	0	0	0		×	0	0	0	0	0
arator	Checkweighing Mode	0	0	0	×		0	0	0	0	0
	WindowsDirect Communication Function	0	0	0	0	0		×	0	0	0
Outp	Continuous Output	Δ	Δ	×	0	0	×		×	×	*
Output Functions	Auto Print	0	0	×	0	0	0	×		×	0
tions	Output Timing Change Function	0	0	×	0	0	0	×	×		0
	GLP output function	0	0	0	0	0	0	*	0	0	

See:	Page 87	Page 92	Page 96	Page 102	Page 104	Page 111	Page 108	Page 106	Page 129	Page 142	
------	---------	---------	---------	----------	----------	----------	----------	----------	----------	----------	--

- $\bigcirc$ : Can be used in combination
- $\triangle$  : Can be used in combination while the weight value is displayed
- X : Cannot be used in combination
- st: Weight readings are output, but no other information is output.

# Menu Map

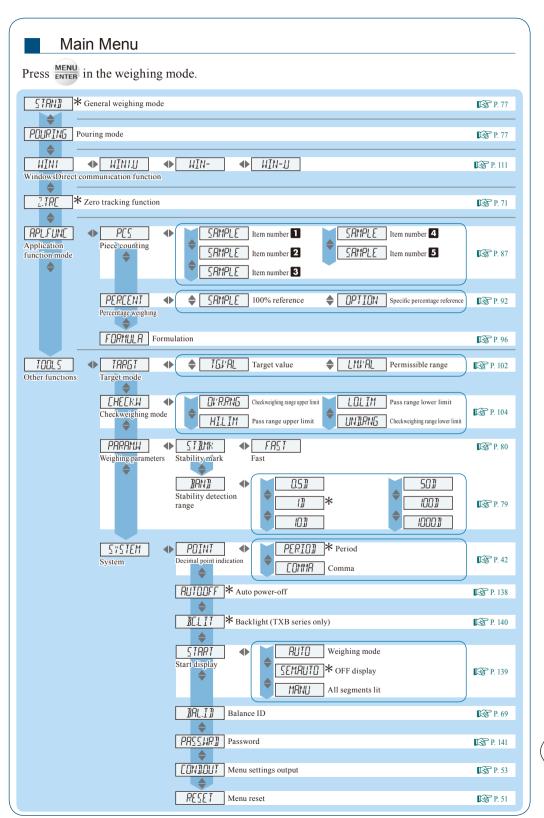
The menu map represents the organization of the menu options graphically to make it easy to understand. It is useful for quickly accessing the menu option you want to use.

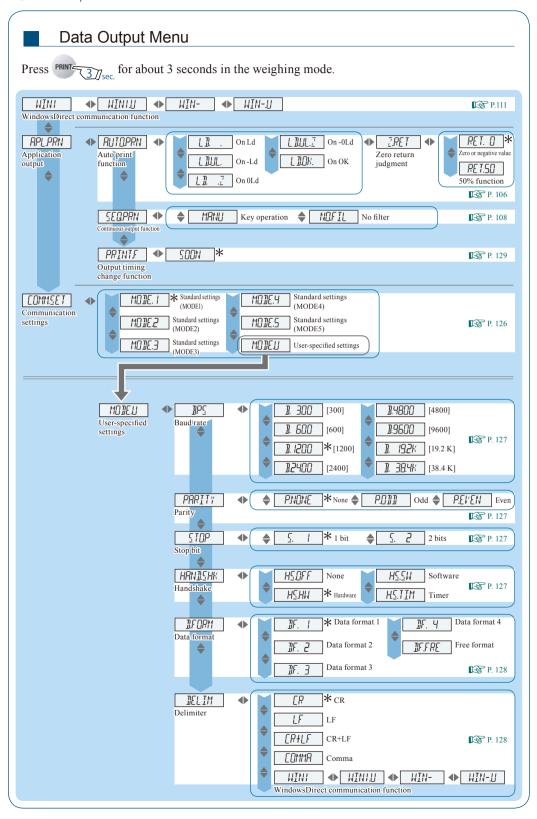
For details on the organization of the menu settings and the method of operation of the menu, see "3. MENU SETTINGS" (Per page 46).

# Reading the Menu Map

Conventions Used in the Menu Map	Explanation of Operation
<b>\$</b>	Press or Func to search for the menu option.
	Press to proceed to the next menu option.
	Press MENU to confirm.
	Press to return to the previous menu option.
	(Pressing For around 3 seconds during menu operation returns you to the weighing mode.)
IG .	Refers to a page in the instruction manual.
*	The default settings (settings when the menu is reset)

TROUBLESHOOTING

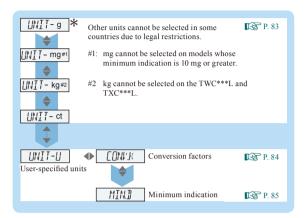




# Unit Setting Menu

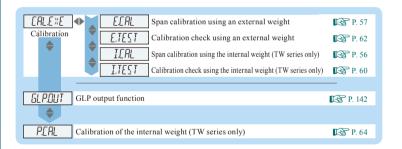
Press UNIT 3 // sec

for about 3 seconds in the weighing mode.



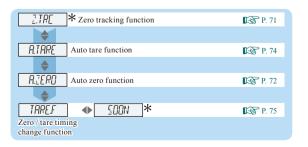
## Calibration Menu

Press CAL 3//sec. for about 3 seconds in the weighing mode.



# Zero / Tare Menu

Press 3/J<sub>sec.</sub> for about 3 seconds in the weighing mode.



# Index



Symbol	Checkweighing range upper limit value 104
<b>Symbol</b> - OL	Command
02	Communication settings
	Communication symbol
Number	Comparator function
100% reference	Comparator symbol
	Component number
	Container
Alphabets	Continuous output function
A	Conversion factor
Adjusting the level	
All segments lit	D
Application function mode	Daily inspections
Auto power-off function	Data format
Auto print function	DATA I/O connector
Auto print symbol	Data output menu
Auto tare function	DC IN connector
Auto zero function	Decimal point display symbol
	Default settings
<u>B</u>	Delimiter
Backlight	Display panel
Balance ID	_
Battery	E
Battery symbol	Easy setting indicator
Baud rate	Echo-back
6	Entering numerical values
С	ERR
Calibration check	Error
Calibration menu	F
Calibration of the internal weight 64	Formulation
Calibration record	Formulation symbol
Carat	FUNC
Checkweighing mode	FUNC
Checkweighing range lower limit value104	

G	Menu lock
General weighing mode	Menu lock symbol
Glass door	Menu map
GLP output function	Menu operation keys
Gram	Menu operation key symbol
Gross weight	Menu reset
Gross weight symbol 23, 97	Miligram
Ground terminal	Minimum number of displayed digit41
	Minus symbol
Н	Momme
Handshake	N
Hierarchical menu levels	Net weight
Hold symbol 23	Net weight symbol
I.	Number of pieces used for setting 88
Installation site	Number symbol
Installation site	Numeric value / menu display area 22
Thivelse mangle symbol (2) 30	1 2
Item number	0
	O OFF display
Item number	
Item number	OFF display
Item number	OFF display         .139           OL         .137
Item number	OFF display
Item number	OFF display       .139         OL       .137         Operation keys       .22         Optional       .147, 148
Item number	OFF display
Item number	OFF display
Item number       90         Item number indication       23, 90         K       Security slot         Kensington security slot       20, 21         Kilogram       82         L       20         Level       30	OFF display
Item number       90         Item number indication       23, 90         K       Security slot       20, 21         Kilogram       82         L       L         Level       30         Level screw       29	OFF display
Item number       90         Item number indication       23, 90         K       Security slot       20, 21         Kilogram       82         L       30         Level       30         Level screw       29         LOCKED       52	OFF display       .139         OL       .137         Operation keys       .22         Optional       .147, 148         Output of menu setting information       .53         Output timing       .107         Output timing change function       .129         Outputting the gross weight       .100         P         P.CAL       .64         Parity       .127
Item number       90         Item number indication       23, 90         K       Security slot       20, 21         Kilogram       82         L       30         Level       30         Level screw       29         LOCKED       52         M	OFF display       .139         OL       .137         Operation keys       .22         Optional       .147, 148         Output of menu setting information       .53         Output timing       .107         Output timing change function       .129         Outputting the gross weight       .100         P         P.CAL       .64
Item number       90         Item number indication       23, 90         K       Kensington security slot       20, 21         Kilogram       82         L       30         Level       30         Level screw       29         LOCKED       52         M         Main menu       46	OFF display       .139         OL       .137         Operation keys       .22         Optional       .147, 148         Output of menu setting information       .53         Output timing       .107         Output timing change function       .129         Outputting the gross weight       .100         P         P.CAL       .64         Parity       .127

Р	Stop bit
Percentage of the reference weight 92	Switching units
Percentage weighing 95	Т
Percentage weighing symbol	-
Periodic inspections	Target mode
Piece counting mode 90	Target value
Piece counting symbol 23, 90	Taring 70
Position of the decimal point 50	Tolerance range
Pouring mode	П
Pouring symbol	U
Printer	UNIT
Product label	Unit display area
	Unit setting menu
R	Unit weight
Ready symbol	User-specified units
Ready to weigh	W
Res	
Response	Warming up
RS-232C connector	Weighing capacity
	Weighing mode
S	Weight
Selecting units to display 83	Weight symbol
Sensitivity drift 63	WindowsDirect communication
Span calibration	function
Specific percentage reference 92	Win symbol
Specific percentage weighing	7
symbol	Z
Stability	Zero / tare menu
Stability detection range 79	Zero / tare timing change function
Stability mark	Zero point
Stability mark lighting timing 80	Zero range
Standby mode	Zero return judgment107
Startup display	Zero tracking function
Stb	Zero tracking symbol

MEMO		

# # SHIMADZU CORPORATION

#### TOKYO OFFICE

A, Kanda-Nishikicho 1-chome, Chiyoda-ku, Tokyo 101-8448, Japan Phone: 81(3)3219-5641 Fax: 81(3)3219-5710 Cable Add.:SHIMADZU TOKYO Overseas Telex No.: 0232-3291 (SHMDT J)

#### KYOTO OFFICE

1, Nishinokyo-Kuwabaracho, Nakagyo-ku, 604-8511 Japan Phone: 81(75)823-1200 Fax: 81(75)812-3438 Cable Add.:SHIMADZU KYOTO Overseas Telex No.: 05422-166 (SHMDS J)

## SHIMADZU INTERNATIONAL TRADING (SHANGHAI) CO., LTD.

(Shanghai Office)
Block E, No. 570 West Huaihai Road, Shanghai, 200052 P. R. of China
Phone: 86(21)2201-3888 Fax: 86(21)2201-3666

#### SHIMADZU SCIENTIFIC INSTRUMENTS INC

7102, Riverwood Drive, Columbia, Maryland 21046, USA Phone: 1(410)381-1227 Fax: 1(410)381-1222

#### SHIMADZU EUROPA GmbH

Albert-Halm-Strasse 6-10, D-47269 Duisburg, F. R. Germany Phone: 49(203)7687-0 Fax: 49(203)7666-25

#### SHIMADZU (ASIA PACIFIC) PTE LTD.

16 Science Park Drive #01-01 The Pasteur Singapore Science Park, Singapore 118227, Republic of Singapore Phone: 65-778-6280 Fax: 65-779-2935

#### SHIMADZU DO BRASIL COMERCIO LTDA.

Avenida Marques de Sao Vicente, 1771-Barra Funda, CEP 01139-003, Sao Paulo, SP, Brazil Phone: 55(11)861-1688 Fax: 55(11)861-2209