
charder®



MS 3500
Infant Scale
USER MANUAL

Please keep the instruction manual at hand all the time for future reference.

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PREFACE

Thank you for choosing CHARDER MEDICAL product. All features of this product were designed to state of the art and are optimized for simple and straightforward use. If you have any queries or experience any problems not addressed in the operating instructions, please contact your CHARDER MEDICAL service partner, or visit us on the Internet at **www.chardermedical.com**

GENERAL INFORMATION

We strongly recommend you use the scales on flat and hard surface. Any soft surface, like carpet will cause inaccuracy.

INTENDED USE

This scale is used to determine weight of patients who are supported by professional personnel in rooms intended for carrying out health care. The weighing value can be read off after a stable weighing value has been obtained. Before any use, the scale must be checked for correct condition by the authorized person.

SAFETY INSTRUCTION



Before putting the device into use, please read with care the information given in the Operating Instructions. They contain important instructions for installation, proper use and maintenance of the device.

The manufacturer shall not be liable for damages arising out of failure to heed the following instructions:

These batteries should be kept away from small children. If swallowed, promptly seek medical assistance.

Expected Service Life: 5 years

When using electrical components under increased safety requirements, always comply with the appropriate regulations.

Improper installation will render the warranty null and void.

Ensure the voltage marked on the power supply unit matches your mains power supply.

This device is designed for use indoors.

Observe the permissible ambient temperatures for use

The device meets the requirements for electromagnetic compatibility. Do not exceed the maximum values specified in the applicable standards.

If you have any problem, contact your local CHARDER MEDICAL service partner.

ENVIRONMENTAL

All batteries contain toxic compounds; disposal of batteries should be delegated to a competent organisation, complying with the deposit of Poisonous Waste Regulation 1972.

Please do not incinerate batteries.

The optimum operating temperature for the scale is 5°C to +35°C; although it will operate at higher and lower temperatures the scales battery life will be adversely effected.

CLEANING

We would recommend using alcohol based wipes or similar when cleaning the scales.

Please do not use large amounts of water when cleaning the scales as this will cause damage to the scales electronics, you should also refrain from using corrosive liquids or high pressure washers.

Always disconnect the scales from the mains power supply before cleaning.

MAINTENANCE

The scale does not require any routine maintenance. However, we recommend checking the scale's accuracy at regular intervals. The regularity of these checks is dependent on the level of use and the state of the scale. If any inaccuracies occur, please contact your local dealer or CHARDER MEDICAL service partner.

WEIGHING OPERATION

Before reading detailed instructions on how to use all the weighing functions that are built into your scale, please read the following important guidelines:

Always be sure that the display shows `Zero` before use, if it does not then please press the ZERO key.

The Professional Medical scale is designed to detect when a stable weight is achieved, the indicator will `beep` twice to indicate a stable weight value, your reading should be taken at this point.

WARRANTY-LIABILITY

If a fault or defect is present on receipt of the unit which is within CHARDER MEDICAL's scope of responsibility, CHARDER shall have the right to either repair the fault or supply a replacement unit. Replaced parts shall be the property of CHARDER. Should the fault repairs or replacement delivery not be successful, the statutory provisions shall be valid. The period of warranty shall be two years, beginning on the date of purchase. Please retain your receipt as proof of purchase. Should your scale require servicing, please contact your dealer or CHARDER MEDICAL Customer Service.

No responsibility shall be accepted for damage caused through any of the following reasons: Unsuitable or improper storage or use, incorrect installation or commissioning by the owner or third parties, natural wear, changes or

modifications, incorrect or negligent handling , overuse, chemical, electrochemical or electrical interference or humidity, unless this is attributable to negligence on the part of CHARDER MEDICAL.

If operating, climatic or any other influences lead to a major change in conditions or material quality, the treaty for perfect unit functioning shall be rendered null and void. If CHARDER provides an individual warranty, this means that the unit supplied will be free of faults for the length of the warranty period.

DISPOSING OF THE SCALE

This product is not to be treated as regular household waste, but should be handed in to an electrical/electronic equipment recycling centre.

You can obtain further details from your local council, your municipal waste disposal company or the firm which you purchased the product

EXPLANATION OF THE GRAPHIC SYMBOLS

SN-T13000001

Designation of the serial number of every device, applied at the device.

(Number as an example)



“Please note the accompanying documents”
or “Observe operating instructions”



Identification of manufacturer of medical product including address

Charder Electronic Co., Ltd.

No.103, Guozhong Rd., Dali Dist.,
Taichung City 412, Taiwan (R.O.C.)



Type B applied part



Carefully read this operation manual before setup and commissioning, even if you are already familiar with Charder scales.

EMC GUIDANCE AND MANUFACTURER'S DECLARATION

Guidance and manufacturer's declaration-electromagnetic emissions		
<p>The MEDICAL SCALE MS 3500 is intended for use in the electromagnetic environment specified below.</p> <p>The customer or the user of the MEDICAL SCALE MS 3500 should assure that it is used in such an environment.</p>		
Emission test	Compliance	Electromagnetic environment-guidance
RF emissions CISPR 11	Group 1	<p>The MEDICAL SCALE MS 3500 uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.</p> <p>The MEDICAL SCALE MS 3500 is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.</p>
RF emissions CISPR 11	Class B	
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations /flicker emissions IEC 61000-3-3	Compliance	

Guidance and manufacturer's declaration-electromagnetic immunity			
<p>The MEDICAL SCALE MS 3500 is intended for use in the electromagnetic environment specified below.</p> <p>The customer or the user of the MEDICAL SCALE MS 3500 should assure that it is used in such an environment.</p>			
Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance

Electrostatic discharge(ESD) IEC 61000-4-2	± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air	± 6 kV contact ± 8 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/burst IEC 61000-4-4	± 2 kV for power supply lines + 1kV for input/output lines	± 2 kV for power supply lines Not applicable	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	± 1 kV differential mode Not applicable	Mains power quality should be that of a typical commercial or hospital environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25 cycles 0% UT for 5 s	<5% UT(>95% dip in UT) for 0,5 cycle 40% UT(60% dip in UT) for 5 cycles 70% UT(30% dip in UT) for 25 cycles <5% UT(>95% dip in UT) for 5 s	Mains power quality should be that of a typical commercial or hospital environment. If the user of the MEDICAL SCALE MS 3500 requires continued operation during power mains interruptions, it is recommended that the MEDICAL SCALE MS 3500 be powered from an uninterruptible power supply or a battery.
Power frequency(50/60 Hz) magnetic field IEC 61000-4-8	30 A/m	3 A/m	The MEDICAL SCALE MS 3500 power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.
NOTE UT is the a.c. mains voltage prior to application of the test level.			

Guidance and manufacturer's declaration-electromagnetic immunity

The MEDICAL SCALE MS 3500 is intended for use in the electromagnetic environment specified below.

The customer or the user of the MEDICAL SCALE MS 3500 should assure that is used in such and environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Conducted RF IEC 61000-4-6	<p>3 Vrms 150 KHz to 80 MHz</p> <p>6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz</p>	3 Vrms	<p>Portable and mobile RF communications equipment should be used no closer to any part of the MEDICAL SCALE MS 3500 including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</p> <p>Recommended separation distance: $d = 1,2 \sqrt{P}$ $d = 1,2 \sqrt{P}$ 80MHz to 800 MHz $d = 2,3 \sqrt{P}$ 800MHz to 2,7 GHz</p> <p>Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in metres (m).</p> <p>Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey^a, should be less than the compliance level in each frequency range^b.</p> <p>Interference may occur in the vicinity of equipment marked with the following symbol:</p>



Radiated RF IEC 61000-4-3	3 V/m 80MHz to 2,7 GHz	3 V/m
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NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

- a Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the MEDICAL SCALE MS 3500 is used exceeds the applicable RF compliance level above, the MEDICAL SCALE MS 3500 should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the MEDICAL SCALE MS 3500.
- b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

Recommended separation distance between portable and mobile RF communications equipment and the MEDICAL SCALE

The MEDICAL SCALE MS 3500 is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the MEDICAL SCALE MS 3500 can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the MEDICAL SCALE MS 3500 as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter W	Separation distance according to frequency of transmitter m		
	150 kHz to 80 MHz $d = 1,2\sqrt{P}$	80 MHz to 800 MHz $d = 1,2\sqrt{P}$	800 MHz to 2,7 GHz $d = 2,3\sqrt{P}$
0,01	0,12	0,12	0,23
0,1	0,38	0,38	0,73
1	1,2	1,2	2,3
10	3,8	3,8	7,3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in metres (m) can be estimated using the equation applicable to the frequency of the transmitter, where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

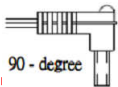
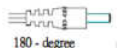
SPECIFICATIONS

MODEL#	MS3500
Capacity	20 kg
Division	0 - 10kg x 5g 10 - 20kg x 10g
Accuracy	$\pm 7.5g < 10kg > \pm 15g$
Operating Temp. and Humidity	+5°C ~ +35°C 15% - 85% RH
Tray	YES
Units of Measure	kg/lb
Function keys	ON/ZERO/OFF, UNIT, HOLD
Stabilisation Time	1-2 seconds
Power supply	9V battery and 9V ~ 12V Charger AC adaptor
Indicator display	1.0" LCD display with 5 active digits
Dimensions (w x d x h)	Base: 340 x 330 x 50 mm Tray: 560 x 290 x 120mm

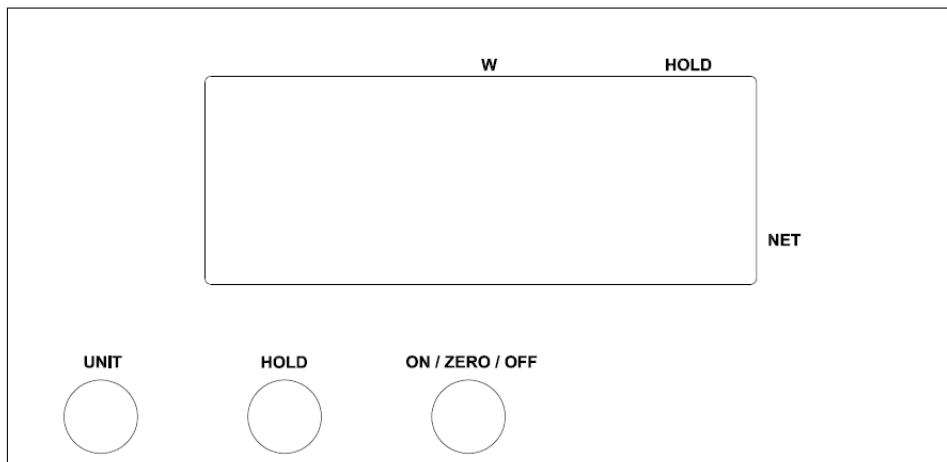
POWER ADAPTOR STANDARDS



CAUTION: The device is only compatible with restricted power adaptors in dashed block below.

AMP VOLTAGE	DRAWING NO.:	CE APPROVED TYPE NO. / MODEL NO.:	TYPE	Adaptor plug
9V DC 100mA	AD-038A	D41W1090100-13/1	EU	 90 - degree
9V DC 100mA	AD-0484	D35W090100-23/1	US	
9V DC 100mA	AD-037A	D41WK090100-13/2	UK	
9V 200mA	AD-8082 (AD-0544)	UE05WCP-090020SPC	US	
9V 200mA	AD-8082 (AD-0544)	UE05WCP-090020SPC	EU	
9V 200mA	AD-8082 (AD-0544)	UE05WCP-090020SPC	UK	
9V 200mA	AD-8082A (AD-0544A)	UE05WCP-090020SPC	AU	
12V 0.5A	CD-AD-00011	UES06WOCPU-120050SPA	EU	
12V 0.5A	CD-AD-00011	UES06WOCPU-120050SPA	US	
12V 0.5A	CD-AD-00011	UES06WOCPU-120050SPA	UK	
12V 0.5A	CD-AD-00011	UES06WOCPU-120050SPA	AU	 180 - degree
12V 2A	AD-8058 (AD-0521)	UE24WU-120200SPA	US	
12V 2A	AD-8057 (AD-0520)	UE24WU-120200SPA	EU	
12V 2A	AD-8056 (AD-0519)	UE24WU-120200SPA	UK	
12V 2A	AD-8074 (AD-0534)	UE24WU-120200SPA	AU	
12V 1A	AD-8095	UE24WCP1-120100SPA	US	
12V 1A	AD-8095	UE24WCP1-120100SPA	EU	
12V 1A	AD-8095	UE24WCP1-120100SPA	UK	
12V 1A	AD-8095	UE24WCP1-120100SPA	AU	
15V300mA	AD-8079A (AD-0536A)	UE05WCP-150030SPC	EU	
15V300mA	AD-016D	D41W150300-13/1	US	
15V300mA	AD-8079B (AD-0536B)	UE05WCP-150030SPC	UK	
15V300mA	AD-8079C	UE05WCP-150030SPC	AU	
15V 300mA	AD-0420	D41WI150300-13/1	EU	
15V 300mA	AD-0370	D41WK150300-13/2	UK	
15V 300mA	AD-8079D (AD0536D)	UE05WCP-150030SPC	US	
15V 300mA	AD-0482	D41WA150300-13/2	AU	
12V 1A	AD-8096	UE24WCP1-120100SPA	US	
12V 1A	AD-8096	UE24WCP1-120100SPA	EU	
12V 1A	AD-8096	UE24WCP1-120100SPA	UK	
12V 1A	AD-8096	UE24WCP1-120100SPA	AU	
12V 1A	AD-8084B	UE24WV-120100SPA	EU	
12V 1A	AD-8084	UE24WB-120100SPA	UK	
12V 1.5A	AD-8025A (AD-0527)	GFP181DA-120150B-2	US	
12V 1.5A	AD-8025D (AD-0529)	GFP181DA-120150B-2	UK	

KEY FUNCTIONS



1. ON/ZERO/OFF:

- 1) Power on and power off the scale.
- 2) Zero the scale ($\pm 2\%$ of full capacity).
- 3) Press this key for 3 seconds to power off the scale.

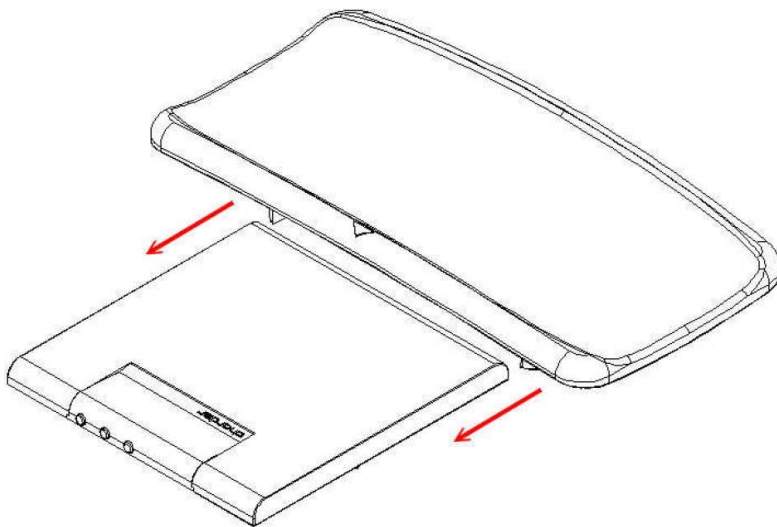
2. HOLD: -For baby type

Press this key to lock weight value while weighing. Disable the weight lock function by pressing **HOLD** key again.

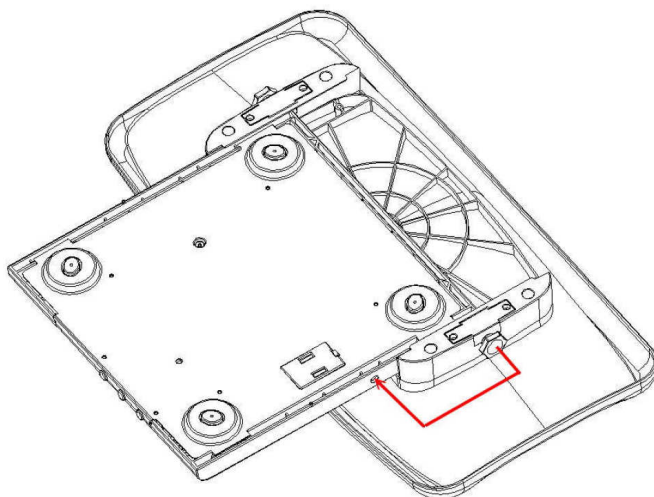
3. UNIT:

Press to change weighing unit between kg and lb.

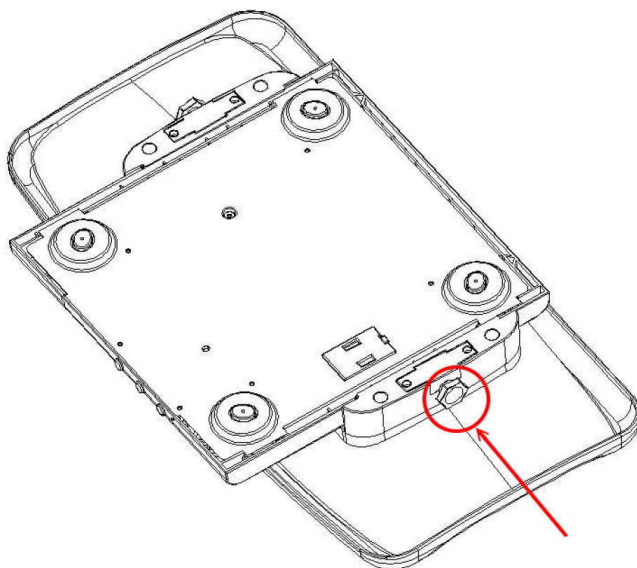
SCALE ASSEMBLY



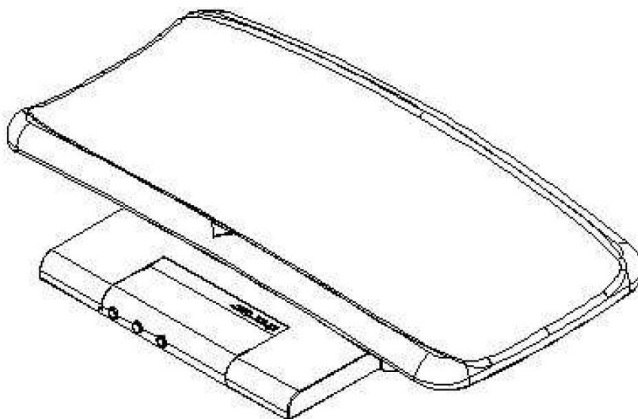
1. Installing the tray to proper location.



2. Upside down scale to screw tray and platform properly.



3. Tighten the screw nut on both sides.

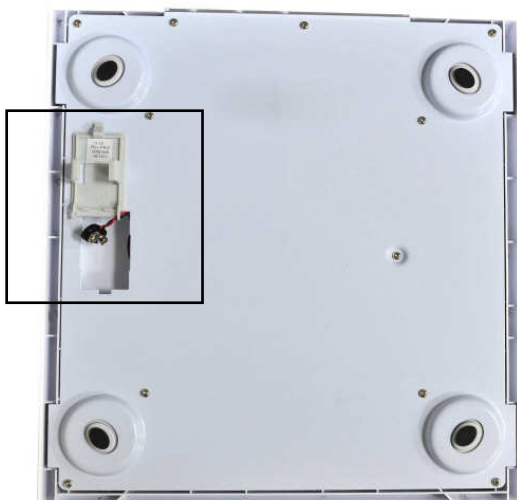


4. Assembly is completed.

INSTRUCTION FOR REPLACING BATTERY



Upside down to spot battery housing.



Take battery housing out of scale.



The scale uses 9V battery.

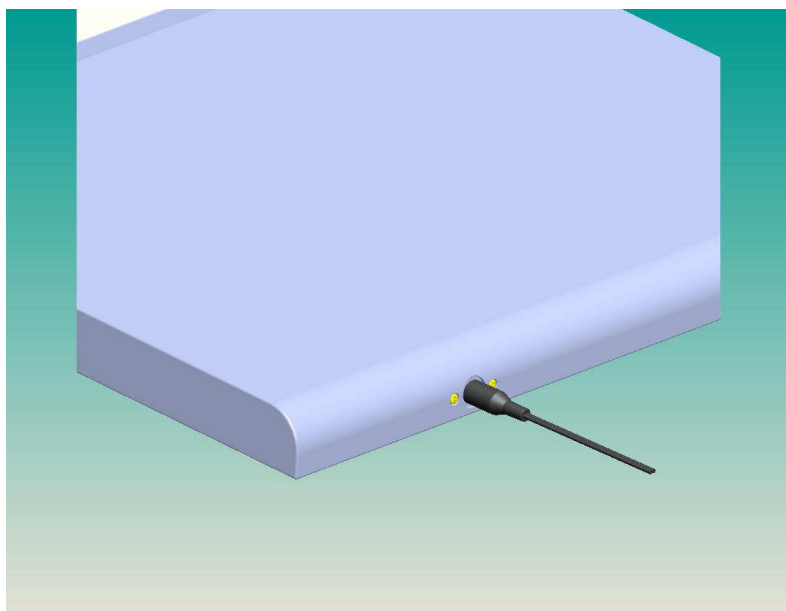
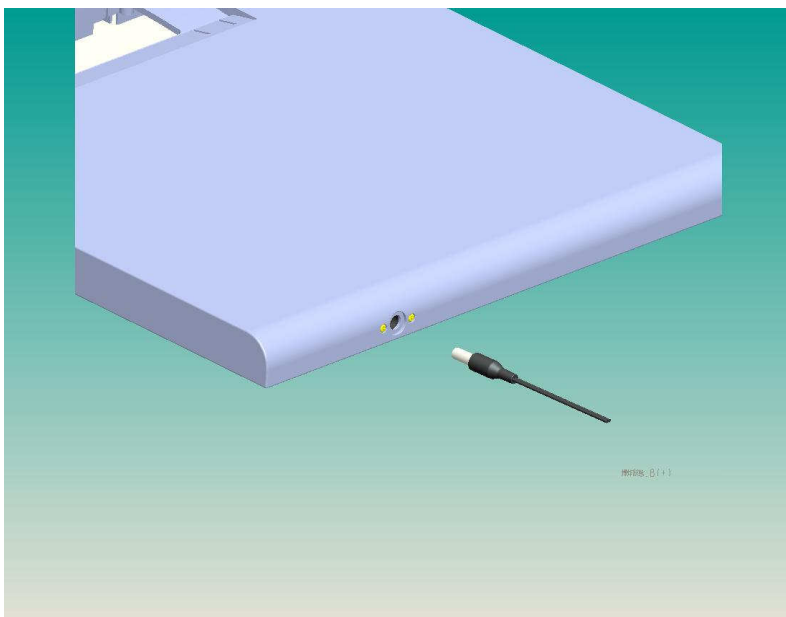


Installing 9V battery



Put battery housing back to complete procedure.

POWER SUPPLY BY AC ADAPTOR

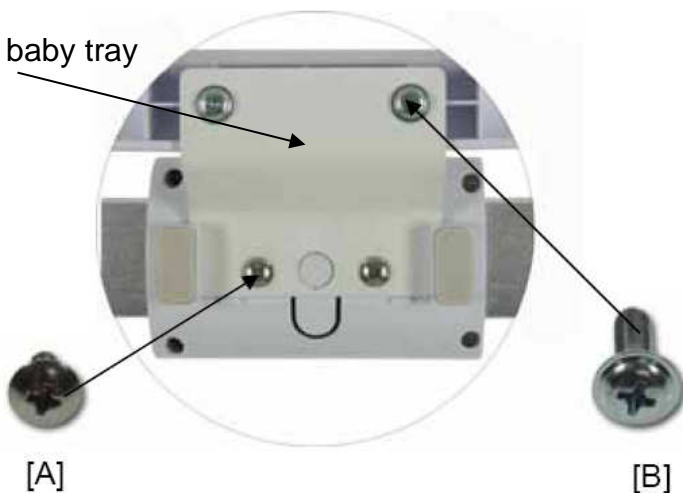


ASSEMBLING BABY HEIGHT ROD

First, fixing the bracket with screws [B] on baby tray.

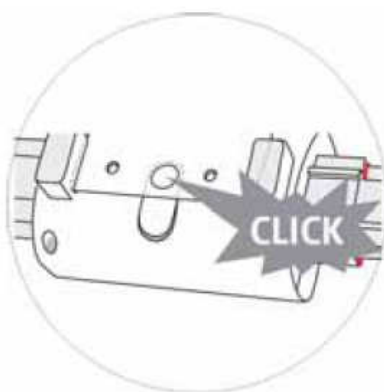
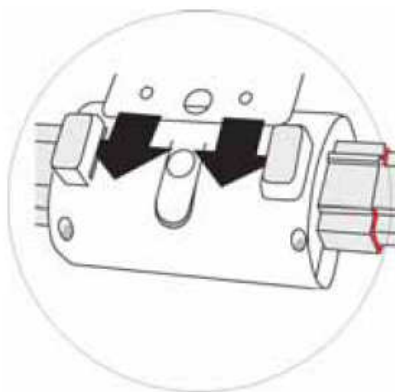
*Screw [A] is for client to ensure security of bracket and height rod.

Bracket for baby tray



Installing height rod with bracket until click.

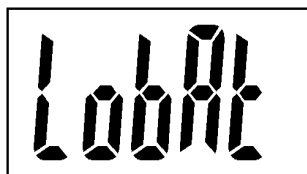
Screw set A is for client to ensure the security of height rod.



ERROR MESSAGE

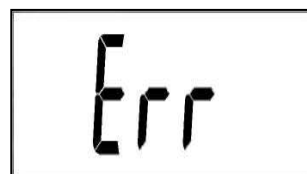
■ Low Battery

This warning shows that the voltage of battery is too low to use, please replace a new battery for operation.



■ Over Load

The load is over limit, please reduce the loading and try again. If the trouble still exists, please call your local service partner. The loading is over limit when power on, please reduce the loading. If the trouble still exists, please call your local service partner



Zero count over calibration zero range
+20% while power on

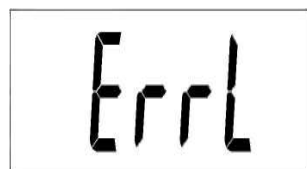


Zero count under calibration zero range
-20% while power on



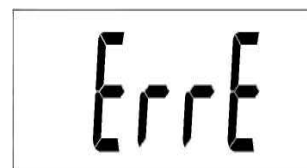
■ Over Zero

Counting error (too low): Indicates that the signal from the load cell/s is too low.



■ Under Zero

EEPROM Error: Indicates that there is a fault with the scales software.



TROUBLESHOOTING

Troubleshooting for defective modes:

Original purchaser can enjoy the benefits under the effective Warranty against functional defects in material and workmanship subject to the terms and conditions listed in the yearly Warranty Program & Return Policy.

Our warranty service program includes the following:

1. Technician repair service under warranty or at a service maintenance charge depending on the workmanship for the defective functionality or cause of damage covered by the warranty.
2. Parts replacement from the manufacturing factory under the warranty or at a certain cost for the replaced parts plus the workmanship charge if not covered under the warranty.

Before you contact our Authorized Dealer in your country for technician repair service, please read through the following section carefully:

Self-checking Tips:

Some functional defects can be identified and maintained by users as listed below:

1. Power-on failure

- Check if the main power adaptor has not plugged onto the scale properly
- Check if the battery power is running low - Recharge of battery power

2. Indicator showing ZERO SPAN out of range

- Incorrect weighing result - Avoid damages by external environment force such as free-drop to the ground, collision by external objects, etc.
- Proper re-calibration procedure required to correct the setting of weighing accuracy.
- Interference due to RF disturbance, ground vibration...etc.
- Unstable platform feet adjustments according to bubble level indication
- Incorrect position or other external objects within weighing area
- The weighing-scale is not put in a solid & firm ground area, such as carpet floor or lawn.

3. Connection failure for data transmission to PC or printer

- Wrong connection wires or faulty wires for transmission between the digital indicator & load cells.
- Wrong indicator models
- Wrong internal wiring or wire broken

In case of the following defective mode occurs, it is suggested to contact your nearest Authorized Dealer for further technician service & repair:

1. Auto switch-on failure :

- Push-button faulty
- Short circuit wires - Wire broken
- Safety fuse burnt out
- Wire connection problem
- Main power adaptor faulty – Parts Replacement

2. LCD display faulty


- Possible hardware defects include: Uneven brightness in the LCD display screen & texts color blurred, smeared rainbow screen, incorrect decimal display
- LCD PIN broken or short circuit
- PCB cooper foil broken & loosed welding
- Unable to save or read data – IC or transistor faulty, internal parts broken.
- LCD showing “ERRL” after switch on - Load cell damaged
- Overload may cause the weigh to malfunction.
- Software system crash
- Resonator faulty
- Load cells with faulty grinding standard.
- Key buttons failure - Front key panel damaged or disconnected

3. Buzzer malfunction

- Wrong welding of PVC wire
- Key buttons & control panel damaged or disconnected.

Manufacturer's Declaration of Conformity

This product has been manufactured in accordance with the harmonized European standards, following the provisions of the below stated directives:

	93/42/EEC as amended by 2007/47/EC Medical Device Directive
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Please see separate document showing on sticker of device for above CE marking.

Authorized EU Representative:



Obelis s.a.
Bd Général Wahis, 53
B-1030 Brussels
Belgium

Manufactured by:



Charder Electronic Co., Ltd.
No.103, Guozhong Rd., Dali Dist.,
Taichung City, 412 Taiwan (R.O.C.)